

## SAFETY ADVISORY # 24-451

### Single Propane Cylinder Holder

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have been manufactured with a propane cylinder holder that may have an insufficient spot weld. Under certain conditions during travel, a weld on the propane cylinder holder could fail allowing the propane cylinder to become unsecure, leading to an increased risk of personal injury.

- Models Included:** 2024 Hideout, Models 175BH, 177RD, 178RB, 179RB, 181BH  
2024 Springdale, Models 1700FQ, 1760FQ, 1800BH, 1810BH, 1860SS, 2010BH
- Serial Number Ranges:** Hideout RW240750 - RW242401  
Springdale RW100517 - RW102315
- Parts Required:** 1 – KRV # 401368 - Bottle - LP - Bracket - Single - 01364-8 (*This part may be ordered in bulk without a VIN*)  
3 – KRV # 400432 - Screw - 5/16 - 12 x 1" - Hex Washer - Self Drilling – Zinc (*This part may be ordered in bulk without a VIN*)
- Tools Required:** - Screw gun - 1/2 nut driver & 7/16 nut driver, pliers, standard screwdriver

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to remove the single propane cylinder holder and replace it with new.

### **REPAIR INSTRUCTIONS**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.

#### **Step 2**

Shut off the propane and remove the hose from the cylinder then remove the wing nut and bolt from the bracket. Now remove the cylinder and set it safely aside.

#### **Step 3**

Remove the 3 screws from the bracket legs and discard screws.

#### **Step 4**

Offset the new bracket so as not to hit the old holes and the A frame below with the new screws. Screw all 3 legs down with the bracket sitting relaxed, feet should cover the old existing holes.

#### **Step 5**

Reinstall cylinder and hose then be sure to tighten bolt and wing nut.

**WARRANTY REIMBURSEMENT**

**REPAIR**

Submit the claim on Key Express using **Flat Rate Code # 7145142B**

In the Complaint section note: Safety Advisory # 24-451

In the Cause section note: Safety Advisory # 24-451

In the Correction section note: Replaced bracket

The amount of time authorized for this repair is **0.5 hour**.

**PARTS DISPOSITION**

No return parts.

Please call Keystone RV Customer Service at **(855) 895-4422** if you have any questions.