







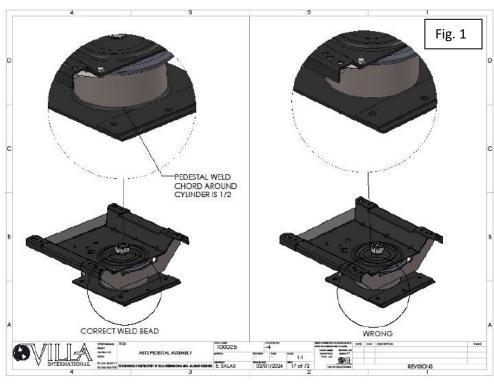
VILLA PASSENGER SEAT PEDESTAL INSTRUCTION

Bulletin Type:	Recall	Publication Date:	March 2024
Bulletin #(s):	24V-061 US 2024-058 Canada	Publication Date:	IVIAICII 2024
Job Code(s):	9903602	Make(s):	Entegra Coach
Flat Rate(s):	9903602A .10 HR Villa Passenger Seat Pedestal Inspection	Model(s):	Anthem, Aspire, Cornerstone, Reatta XL
	9903602B 1.0 HR Villa Passenger Seat Pedestal Replacement	Model Year(s):	2020-2023

Incident:	Passenger seat pedestal weld may fail	
Affected Units:	2020-2023 Entegra Coach Anthem, Aspire, Cornerstone, Reatta XL	
	Parts Kit #: 24V-061	
Parts Kit:	Part Kit Contents: 1 - PEDESTAL,ST PASS B ONLY ALL BELT TO ST ASSY 05.56 HT	
Misc. Tools & Supplies:	N/A	
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VILLA PASSENGER SEAT PEDESTAL INSPECTION

- Refer to Figure 1 to help identify the defective pedestal. Replace the pedestal if the chord weld is missing.
- 2. File for inspection only if the chord weld is complete.



VILLA PASSENGER SEAT PEDESTAL REPLACEMENT INSTRUCTIONS

- Order a new Villa Seat Pedestal using the Compliance Order Form.
- 2. You must include with the order form.
 - a. Picture of pedestal tag
 - b. Picture of missing pedestal weld
- 3. The repair is to remove the defective pedestal and replace it with a new one from Villa that has the proper weld.
 - a. NOTE: The old pedestal should not be repaired.
 - b. Process for replacing pedestal:



- i. There are $\sin 5/16$ grade 5 bolts that attach the bottom of the 6 way power seat to the pedestal top plate.
- ii. Power to the 6 way is needed to run it forward and rearward to access these bolts. The swivel cable end must be removed from the pedestal handle as well as the cable removed from the bracket holding it. After the bolts are removed, the pedestal can slide out from the seat belt J brackets.
- iii. If it cannot, then the seat belt J brackets may have to be removed. The J brackets are attached to the side of the 6 way with 5/16 grade 5 bolts.
- c. Torque specs requirements for Pedestal to seat are:
 - i. Upon reassembly, the 5/16 bolts recommended torque is 13-16 ft-lb.
- d. Torque specs requirements for Pedestal to floor are:
 - i. Upon reassembly, the 4 screw, hex cap zinc ½ 13 X 3 UNC G5 screw recommended torque is 30 ft-lb.

Seat Pedestal Riser to Vehicle Floor

(4) SCREW, HEX CAP ZINC 1/2 - 13 X 3 UNC G5

- (2) WASHER, FL .1/2 ZC USS
- (4) WASHER, LK SPLIT 1/2 ZC under nut
- (4) NUT, HEX 1/2 13 ZC
 Torque @ 30 ft/lbs.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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