



DEALER COMMUNICATION



IMPORTANT SAFETY RECALL NOTICE



Date: February 6, 2024

To: All Winnebago Towable Dealers

Subject: NHTSA Safety Recall Number: **24V-054**
Transport Canada Recall Number: **2024-050**
Winnebago Towable Internal Number: **CAM0000035**

Issue: Winnebago Towables has decided that a defect related to motor vehicle safety exists on certain 2022-2023 Winnebago models. These vehicles were manufactured February 2022 through April 2023.

The LED backlight circuit boards in Suburban cooktop ranges installed in certain Winnebago vehicles may fail without warning. This failure may potentially lead to overheating of the LED backlight, and in some cases, a thermal event.

Affected Vehicles:

MAKE	MODEL	MODEL YEARS
WINNEBAGO	MICRO MINNIE	2022-2023
WINNEBAGO	MICRO MINNIE FLX	2022-2023
WINNEBAGO	HIKE 200	2022-2023
WINNEBAGO	MINNIE	2022-2023

Repair Information: The remedy is still under development. Once the remedy is complete the instructions will be posted to the Winnebago Dealer Portal.

Owner Notification: Winnebago Towables anticipates notifying owners by the end of March.

Owner Precautions: Owners should be aware of any abnormal functioning of the backlit cooktop knobs and notify their dealer if there are any concerns. In addition, owners should de-energize the trailer when not in use.

Dealer Responsibility: Do not deliver any subject trailer until corrective action has been taken. All vehicles subject to this campaign are to be serviced at no charge to the owners regardless of mileage, age of vehicle, or ownership from this time forward.

Important Reminder: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

Please ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Winnebago Towable Customer Care if you require additional assistance. Direct any press inquiries to Winnebago Public Relations.

- END OF MESSAGE -



NHTSA: 24V-054

Transport Canada: TC2024-050

Winnebago: CAM0000035

Safety Recall:

Suburban Cooktop

Repair, Claim Preparation, and Filing Instructions

Please submit a warranty claim pre-authorization using the following codes and labor times:

<u>LABOR:</u>	<u>OPERATION CODE</u>	<u>LABOR ALLOWANCE</u>
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Remove and Replace:	44012404	0.30
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PARTS:

282115 - Cooktop - Kit Control Panel Repl Piezo Slide-In

Please follow attached repair instructions.

Submit all pre-authorizations and claims through the Dealer Portal. If there are any questions, please call our Warranty Team at 574-825-5250.

206329 Gas Range and Slide-in Control Panel Replacement Instructions

WARNING

This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure they can use the appliance safely.

To prevent electrical shock and/or equipment damage, disconnect electrical power to the system at the main fuse or circuit breaker until installation is complete.

CAUTION

This control panel installation should be installed by trained technicians only. Adhere to all local and national codes and ordinances. Take care when securing and routing wires so they do not short. Personal injury and/or property damage may occur.

1. Disconnect 12VDC power to the appliance before beginning work.

2. Open the glass cover (if equipped).



3. Remove the main top by pulling up the front and lifting free. Set aside.

4. Remove (4) screws securing the glass cover to cabinetry or burner box to cabinetry.



5. Remove the (2) screws under the door (ranges only) securing the front frame to the cabinetry.



6. Pull the appliance forward of the cabinetry approximately 3 inches.



7. Remove the (2) screws securing the left and right plastic end caps.



8. Pull the knobs free from the range and set aside.



9. Cut the black zip ties securing the red and black LED wiring to the manifold pipe.



10. Disconnect the red and black LED wiring from the coach wiring. Appropriately cap the coach wiring and place behind appliance.



11. Disconnect the oven lamp connector (if equipped).



12. Cut the red and black oven lamp wires (if equipped) near where they pass through the burner box. Push wires through black grommet as they are no longer needed. Discard excess wiring and connector.



13. Remove remaining screws securing the control panel to the range.



14. Disconnect the burner ignition wiring from the piezo actuator or spark actuator (if equipped).



15. Remove the control panel from the range and discard.

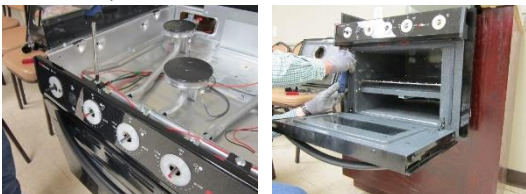
16. Obtain new control panel and reconnect burner ignition wiring (if equipped).



17. Place control panel over manifold and secure plastic end caps with (2) screws.



18. Secure control panel to manifold and burner box with previously removed screws (4 minimum).



19. Push the appliance back into the cabinetry and reinstall previously removed screws securing it to cabinetry.



20. Reinstall knobs by fully pushing onto valve stem.

21. Reinstall main top by engaging rear clips and pushing firmly downward on front of maintop.



22. Close the glass cover (if equipped). This completes the rework steps.

Service

For any questions, please reach out to the Suburban service department using the contact information below.

Suburban, An Airxcel Brand
Service Department
676 Broadway Street
Dayton, TN 37321
(574) 247-9235 Option 5