



VOLUNTARY RECALL CAMPAIGN

Classification: BT24-001	Reference: NTB24-010	Date: January 30, 2024
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VOLUNTARY SAFETY RECALL CAMPAIGN 2024 MURANO; REAR QUARTER WINDOW GLASS

CAMPAIGN ID #: PD102
APPLIED VEHICLES: 2024 Murano (Z52)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign on certain specific model year 2024 Murano vehicles to replace the Driver (LH) and Passenger (RH) Rear Quarter Window Glass. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PD102 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer’s responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: Follow all cautions, warnings, and notes in the ESM during this procedure.

1. Replace the Rear Driver (LH) and Passenger (RH) Quarter Window Glass.
 - Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > GLASS & WINDOW SYSTEM > REMOVAL AND INSTALLATION > QUARTER WINDOW GLASS > Removal and Installation**

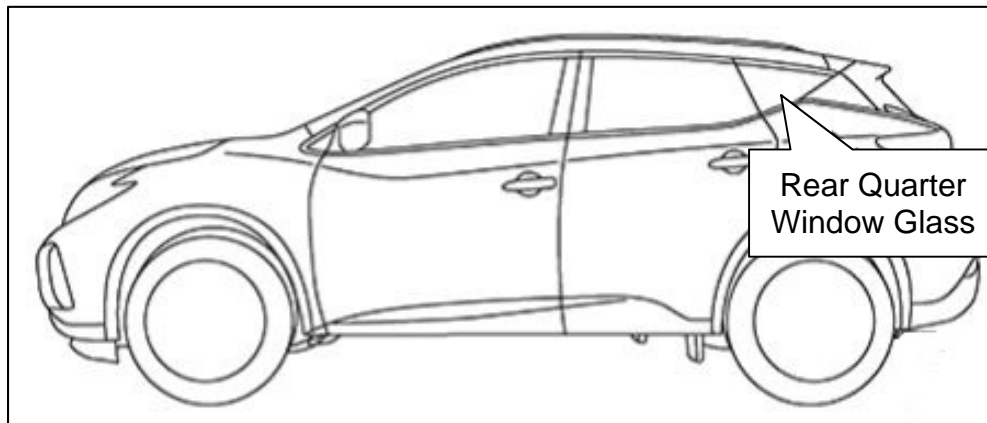


Figure 1

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
GLASS ASSY – SIDE WINDOW RH	83300-5AA0A	1
GLASS ASSY – SIDE WINDOW LH	83301-5AA0A	1

EXPENSE CODE (IF APPLICABLE)

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
515	Miscellaneous Glass Repair	\$50.00

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
PD102	Replace Right and Left Rear Quarter Window Glass	PD1020	3.1

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
January 30, 2024	NTB24-010	Original bulletin published