


RECALL 24V050 / 2024-043 REMEDY INSTRUCTIONS

	Make(s): PRISM Model(s): SEE BELOW Model Year(s): 2023 - 2024	Repair Code: RC-024-01-00-004483 Allotted Time: .20 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: The furnace may short cycle due to not having the correct amount of square inches of cold air return.	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Kit Number: C01290457 Part(s) Return: NO – DESTROY IN FIELD

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN 2023 – 2024 PRISM: PRC24CB, PRC24CBC, PRC24MB & PRC24MBC

ORDER PART NUMBER:

STEP 1: LOCATE THE FURNACE COLD AIR RETURN (PANEL/WOOD INSERT WITH 14 LOUVERS, NEAR THE FLOOR);

STEP 2: REMOVE AND SET ASIDE THE FOUR SCREWS;

- DESTROY THIS COLD AIR RETURN;

STEP 3: INSTALL THE NEW COLD AIR RETURN USING THE FOUR SCREWS, IN THE SAME SCREW HOLES OF THE CABINET;

STEP 4: CLEAN AREA OF DEBRIS;

STEP 5: CLAIM REPAIR CODE.