

 <b>Tesla, Inc.</b> Service Bulletin		<h2>Update Vehicle Software to Enable Rearview Camera Display</h2>	
<b>SB-24-00-002</b> January 26, 2024			
<b>Classification</b>		<b>Section/Group</b>	<b>Mobile Service</b>
Recall Bulletin		00 - Inspection & Service	Can Perform (where permitted)
<b>Model Year</b>	<b>Model</b>	<b>Country/Region</b>	<b>Build Location</b>
2023	Model S, Model X, Model Y	North America	All
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Recall Bulletin: Recall Bulletins are mandatory service procedures that, unless they can be completed via a software update that a customer installs through the normal course of ownership, must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

### Condition

On certain vehicles equipped with Full Self-Driving (FSD) HW4 car computer and running a software release version from 2023.44.30 through 2023.44.30.6, or 2023.44.100, the rearview camera image may not display on the touchscreen in compliance with FMVSS No. 111, S5.5.3.

### Correction

Inspect the vehicle to determine if it's running a software release version from 2023.44.30 through 2023.44.30.6, or 2023.44.100, and if needed, update the vehicle software to version 2023.44.30.7 or later.

Correction Description	Correction	Time
Inspect Vehicle Software Version; No Update Necessary	S012400002	0.06
Inspect And Update Vehicle Software to Enable Rearview Camera Display	S022400002	0.06

### Procedure

On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle software version.

- If the vehicle is operating with a software version earlier than 2023.44.30.7, or has software version 2023.44.100, update the software to version 2023.44.30.7 or later (refer to Service Manual procedure 00020003; [Model S](#), [Model X](#), [Model Y](#)). Use correction code S022400002.
- If the vehicle is operating with software version 2023.44.30.7 or later, no further action is necessary. Use correction code S012400002.