

SERVICE PROCEDURE

Released on
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24502
January 2024

SUBJECT: SAFETY RECALL
High-Voltage Positive Cables on certain 2024 IC Bus® Electric CE Series school buses built 07/20/2023 thru 08/07/2023 with 0008TLC (210 kWh Total Battery Capacity)

CUSTOMER LETTER

Print ready (PDF file) copy of the [Customer Letter](#)

DEFECT DESCRIPTION

The high-voltage positive cables from the battery packs to the Manual Service Disconnects (MSDs) may have incorrect identification marking tape: BLUE in color or no tape at all, indicating a lower level (2 or 1) of isolation, instead of WHITE in color, indicating a level 3 isolation (battery fuse removal). An incorrectly identified cable may indicate to a first responder, technician, or operator that the cable is de-energized when it may not be, possibly increasing the risk of electrical shock that may result in personal injury or death.

MODELS INVOLVED

This safety recall involves certain 2024 IC Bus® Electric CE series school buses built 07/20/2023 thru 08/07/2023 with 0008TLC (210 kWh Total Battery Capacity).

ELIGIBILITY

This procedure applies **ONLY** to vehicles marked in the International® Service PortalSM with Safety Recall 24502. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED

Description	Tool Number
Lift Assembly	08-529-01
Plastic Bag	Source Locally
Plastic Blade (Boxcutter, Pick)	Source Locally

PARTS INFORMATION

Part Number	Part Description	Quantity
4309053C1	Tape, High-Voltage Wrap WHITE	1
4309732C1	Label, High-Voltage Black	3 Per Cable
306132C1	Strap, Cable Lock	As Needed

SERVICE PROCEDURE

WARNING! To prevent personal injury and / or death, or damage to property, NEVER service a high-voltage vehicle without completing High-Voltage Safety training. Before working on vehicle, read and obey High-Voltage Safety, and Lock-Out Tag-Out safety procedures and information.

WARNING! To prevent personal injury and / or death, wear and use approved high-voltage Personal Protective Equipment (PPE) when near a high-voltage electric vehicle. Inspect PPE before use. Do not use gloves or other PPE with expired dates, holes, cracks, or damage. NEVER touch energized ORANGE high voltage cables or high-voltage components without wearing approved high voltage PPE.

WARNING! To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, key OFF, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, or damage to property, ALWAYS follow existing cable-routing for all replacement cables. Kit-supplied replacement cables are designed to be installed with no slack present. NEVER deviate from existing routing when replacing a high-voltage cable.

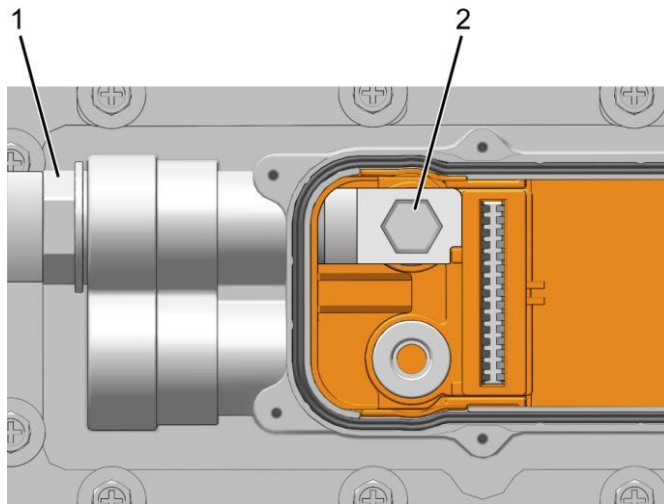
WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent personal injury and / or death, or damage to property, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent personal injury and / or death, or damage to property, if the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over.

WARNING! To prevent personal injury and / or death, read all information in the Safety Information and High-Voltage Safety sections of the service manual.

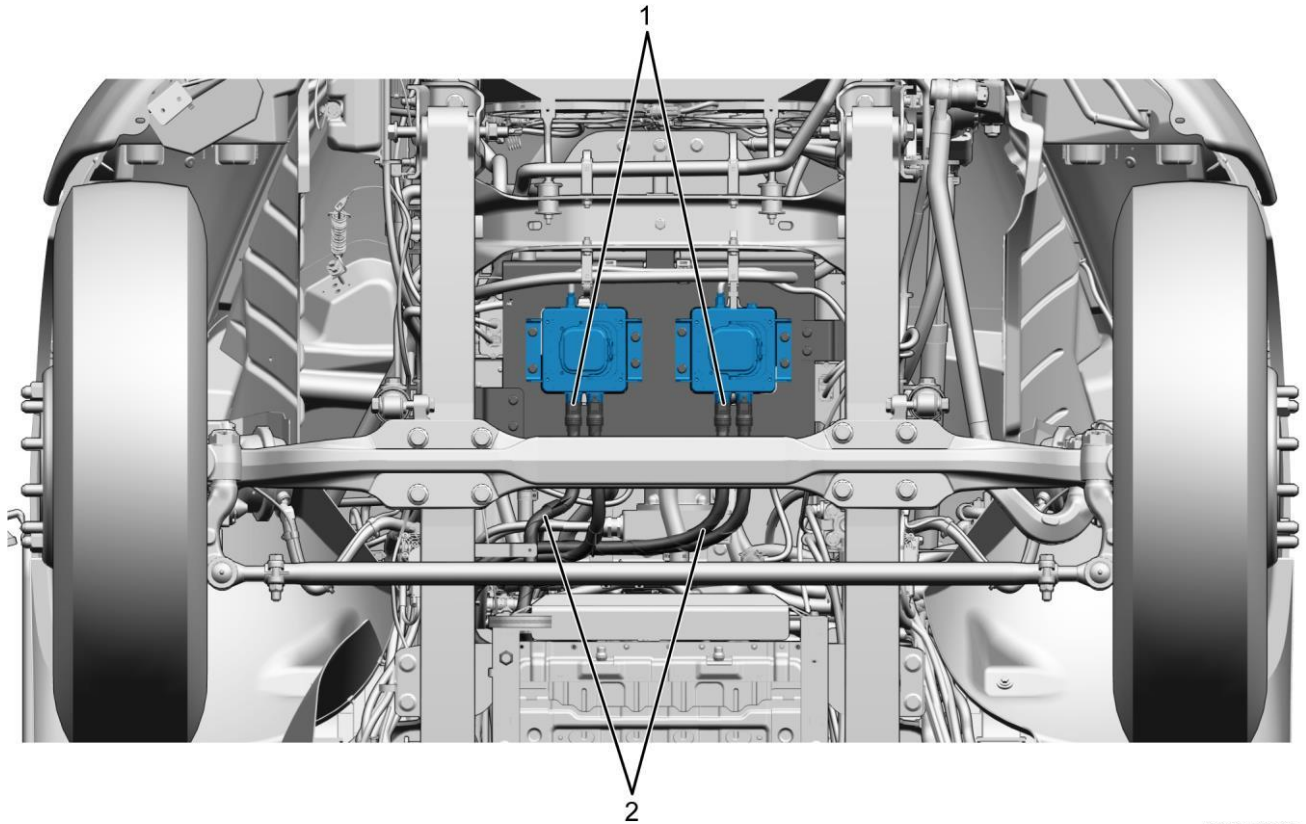
1. Park vehicle on flat surface.
2. Set drive mode indicator to Neutral, turn vehicle to Key OFF position, and set parking brake.
3. Install wheel chocks.
4. Inspect for presence of WHITE tape striping on the positive battery cables to MSDs (Figure 2, Item 1).
 - a. If WHITE striping tape is present, no repairs required. Go to Step 31.
 - b. If BLUE striping or NO striping tape is present, repairs required. Continue with Step 5.
5. Turn OFF 12V and high-voltage disconnect switches and perform Lock-Out Tag-Out procedure.
6. Lift vehicle.
7. Perform High-Voltage Isolation Level 3. Refer to technician manual for detailed instructions.
8. Record and label high-voltage positive cable connections at high-voltage batteries and at MSD inlet connections.
9. Remove rubber cap covering high-voltage positive cable connection bolt inside of lower high-voltage battery fuse connection port. Place on clean work surface and save for reinstallation.



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Figure 1. Battery Fuse Positive Cable Connection

1. High-voltage positive cable retaining nut
 2. High-voltage positive cable end bolt
10. Remove high-voltage positive cable end bolt (Figure 1, Item 2) from lower battery fuse connection port and loosen high-voltage positive cable retaining nut (Figure 1, Item 1) to remove cable.
 11. Repeat Steps 9 and 10 for upper positive cable fuse connection.



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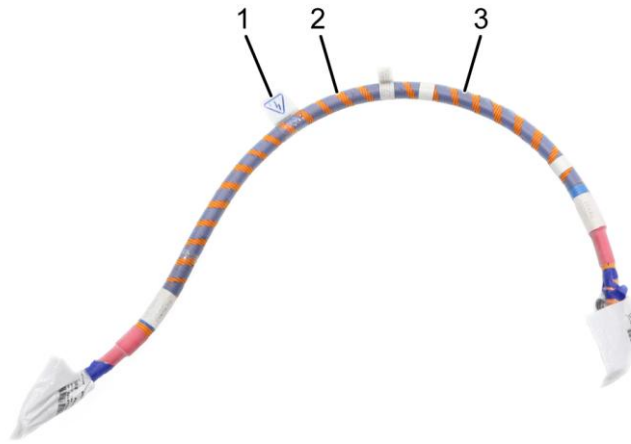
Figure 2. High-Voltage MSD Cables and Connections

1. MSD inlet connector (2)
 2. High-voltage positive cable (2)
12. Disconnect high-voltage positive cables (Figure 2, Item 2) from MSD inlet connectors (Figure 2, Item 1) located under front of the vehicle.

CAUTION! To prevent damage to property, store disconnected or removed components on clean surface and properly cover exposed connections. Failure to do so can lead to contamination and damage to component.

CAUTION! To prevent damage to property, utilize only plastic tools (i.e., plastic razor or plastic pick) to remove tape from high-voltage positive cables. Failure to do so can result in damage to the cable.

13. Once positive cables have been removed from the vehicle, wrap both ends of each cable in a plastic bag and secure with tape or rubber band.



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Figure 3. Blue Identification Tape and Blue Warning Label

1. Blue warning label
 2. High-voltage positive cable
 3. Blue identification tape
14. If BLUE identification tape is present, using a plastic blade, remove the BLUE identification tape (Figure 3, Item 3) and all BLUE high-voltage warning labels (Figure 3, Item 1) from removed high-voltage positive cable (Figure 3, Item 2).

CAUTION! To prevent damage to property, NEVER allow soap and water to come into contact with high-voltage cable connector ends. Confirm high-voltage cables are dry before reinstallation. Failure to do so can result in property damage.

15. Using ONLY mild soap and water, clean cables and dry with shop air.



Figure 4. White Identification Tape

1. White identification tape
2. High-voltage positive cable

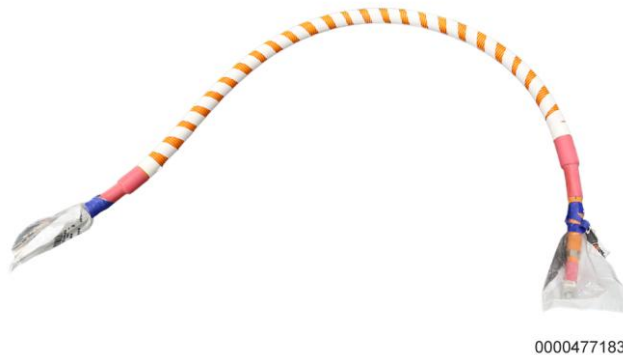
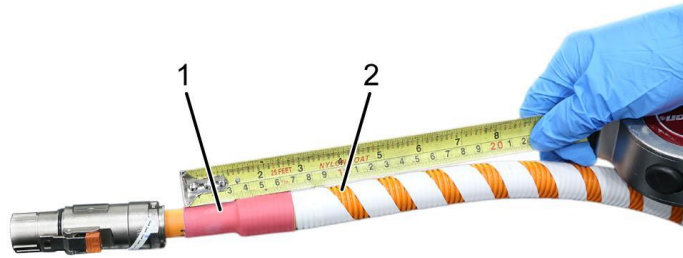


Figure 5. White Identification Striping

16. Overlap WHITE identification tape (Figure 4, Item 1) three times at one end. Continue to spiral wrap around high-voltage positive cable (Figure 4, Item 2). Conclude wrapping with three overlapping wraps on opposite end. Reference Figure 5 for proper tape pattern.

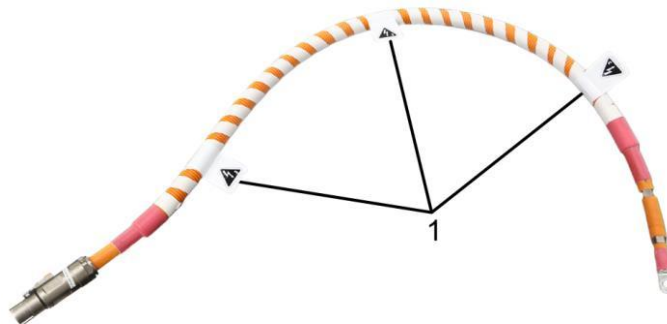


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Figure 6. Black Warning Label Placement

1. Heat shrink insulation
2. High-voltage positive cable

17. Measure six inches from beginning of heat shrink insulation (Figure 6, Item 1) on both ends of high-voltage positive cable (Figure 6, Item 2) and mark. Mark a center point for the middle label in between both previously marked label locations.

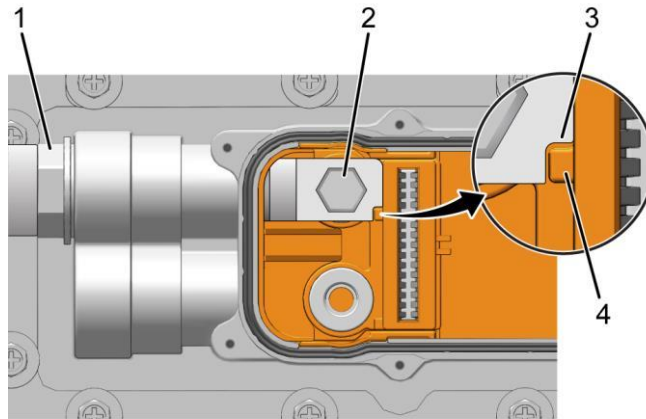


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Figure 7. Black Warning Label Placement

1. Black warning label (3)

18. Install high-voltage BLACK warning labels on marks made during Step 18. Reference Figure 7 for final placement.
19. Repeat Steps 14 through 18 for remaining high-voltage cable.
20. Remove and discard protective bags from each high-voltage positive cable.



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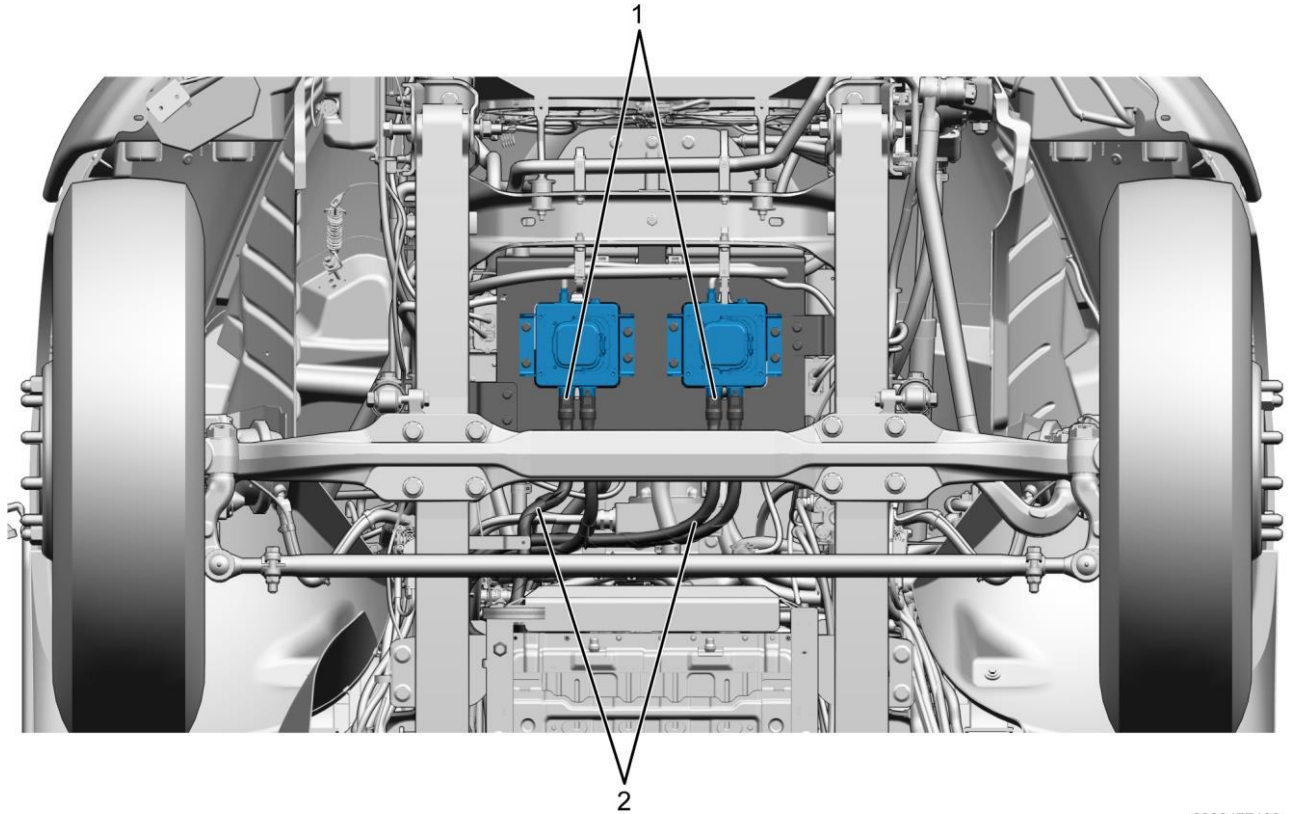
Figure 8. Battery Fuse Positive Cable Connection

1. High-voltage positive cable retaining nut
2. High-voltage positive cable end bolt
3. High-voltage positive cable terminal keyway
4. High-voltage positive cable connector seat key

CAUTION! To prevent damage to property, confirm high-voltage positive cable terminal keyway aligns with high-voltage positive cable connector seat key. Failure to do so can result in property damage.

CAUTION! To prevent damage to property, ensure no dirt / debris is present between high-voltage cable terminal and battery fuse connector seat. Failure to do so can lead to contamination and damage to component.

21. Align high-voltage positive cable terminal keyway (Figure 8, Item 3) with high-voltage positive cable connector seat key (Figure 8, Item 4) and install high-voltage positive cable end into upper battery fuse connection port.
22. Using torque wrench, tighten high-voltage positive cable end bolt (Figure 8, Item 2) to 22 lb-ft (30 N·m). Using torque wrench, tighten high-voltage positive cable retaining nut (Figure 8, Item 1) to 120 lb-in (14 N·m) and confirm no screw thread is exposed.



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Figure 9. High-Voltage MSD Cables and Connections

1. MSD inlet connector (2)
2. High-voltage positive cable (2)

23. Connect high-voltage positive cables (Figure 9, Item 2) to respective MSD inlet connectors (Figure 9, Item 1) located under the front of the vehicle.
24. Using previously recorded clipping areas, position high-voltage positive cable to its respective original clipping points and secure with cable-tie wrap.
25. Repeat Steps 20–24 for lower high-voltage positive cable.
26. Install removed rubber caps to cover high-voltage positive cable connection bolt inside of upper and lower high-voltage battery fuse connection port.
27. Install battery fuses for each battery pack.
28. Install all MSDs.
29. Lower vehicle.

30. Turn ON 12V and high-voltage disconnect switches.

31. Remove wheel chocks.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation Number	Description	Time
A40-24502-1	Inspect Only; WHITE Tape Present	0.3 hrs
A40-24502-2	Inspect / Isolate 3 / Install WHITE Tape	2.4 hrs

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



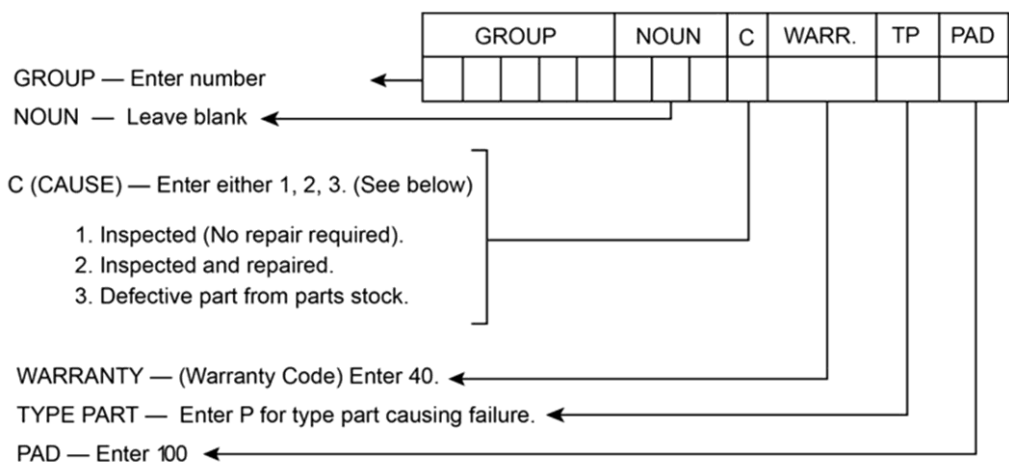
ADMINISTRATIVE / DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 24502.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.



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UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. Federal law prohibits a dealer from delivering under a sale or lease, a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification of a recall until the defect or noncompliance is remedied.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC.