



**BMW  
MOTORRAD**

Bulletin #: AS-20-24A		<input type="checkbox"/> Take Note <input checked="" type="checkbox"/> Take Action	
<input type="checkbox"/> Retail Operator	<input type="checkbox"/> Sales Pre-Owned	<input checked="" type="checkbox"/> Business Manager	<input checked="" type="checkbox"/> Parts & Accessories
<input checked="" type="checkbox"/> General Manager	<input type="checkbox"/> Sales New Bike	<input checked="" type="checkbox"/> Service	<input type="checkbox"/> Administration
Name:		Phone Number:	
Title: Email:		Source: Parts Logistics	
Date: 05/28/2024		Supersedes: - AS-20-24	

## TEC632 VARIO SIDE CASES

### RECALL 24E-029 HAS BEEN ISSUED FOR VARIO SIDE CASES FOR THE R 1300 GS

#### OVERVIEW

- BMW has announced a delivery stop on Vario Side Cases for the R 1300 GS.
- No Vario Side Cases for the R 1300 GS should be installed on the motorcycle.
- Any customer sold unit should not be installed/used until the remedy is available. Please reach out to those customers as needed.

#### UPDATE: RETURN SHIPPING REMOVED

We are currently evaluating whether the Vario Side Case repair can be performed at the dealer level based on new information. During this evaluation period, we kindly request that you refrain from shipping any cases back to the RDC's.

#### NHTSA STATEMENT

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. Also, you should not sell, lease or deliver any used motorcycles subject to a safety recall until the repair is completed. Please follow any special instructions that we provide to you for the return or disposition of recall parts.

#### MAKE LIFE A RIDE



Description	Part Number
Vario case, left	77 41 9 444 361
Vario case, right	77 41 9 444 362
Vario case, left	77 41 4 B0C 3D9
Vario case, right	77 41 4 B0C 3E0
Vario case, left	77 41 4 B0C 3E1
Vario case, right	77 41 4 B0C 3E2



**Affected Parts (NOT OK)**

All parts block.

The parts are subject to a safety-related recall

- No side case may be sold to customers, handed over or used for driving purposes.
- Once a rework solution is available, the repair will be carried out in stores. Details to come.
- Any customer sold unit should not be installed/used until the remedy is available. please reach out to those customers as needed. turn
- The service information with the appropriate repair solution and billing details is created by EX-VA-2 and will be provided in the coming weeks.

**Non Affected Parts (OK)**

Update to come in the coming weeks.

## MORE DETAILS

- TEC632 is valid from March 18, 2024, through April 30, 2024. The deadline for filing a claim under TEC632 is April 30, 2024.

## MORE QUESTIONS?

Aftersales Business Development Manager		
Material Planning and Parts Logistics Analyst		

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