



**BMW  
MOTORRAD**

Bulletin #: AS-13-24A		<input type="checkbox"/> Take Note <input checked="" type="checkbox"/> Take Action	
<input type="checkbox"/> Retail Operator	<input type="checkbox"/> Sales Pre-Owned	<input checked="" type="checkbox"/> Business Manager	<input checked="" type="checkbox"/> Parts & Accessories
<input checked="" type="checkbox"/> General Manager	<input type="checkbox"/> Sales New Bike	<input checked="" type="checkbox"/> Service	<input type="checkbox"/> Administration
Name: Alex Martin		Phone Number: 201-449-8859	
Title: Material Planning and Parts Logistics Specialist Email: alex.ma.martin@bmwna.com		Source: Parts Logistics	
Date: 03/14/2024		Supersedes: -AS-13-24	

## TEC617 VARIO TOPCASE

### RECALL 24E-020 HAS BEEN ISSUED FOR THE VARIO TOP CASE FOR R 1300 GS

Description	Part Number
Vario Topcase	77 43 9 443 542

#### OVERVIEW

BMW is announcing a delivery stop for the Vario Top Case for the R 1300 GS for top cases produced up to 02/16/2024, part number 77 43 9 443 542.

This safety recall involves the dealer accessory top case. The locking flap of the top case (fastening the top case to the luggage carrier of the motorcycle) may appear to be securely closed by the user. However, in this condition, the key can be removed. If this occurred, the top case would not be securely fastened to the motorcycle, could detach, and become a hazard for road users. No Vario Topcase for the R 1300 GS should be installed on the motorcycle; all stock needs to be returned.

Any customer sold units also need to be returned, please reach out to those customers as needed.

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## NHTSA STATEMENT

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. Also, you should not sell, lease or deliver any used motorcycles subject to a safety recall until the repair is completed. Please follow any special instructions that we provide to you for the return or disposition of recall parts.

## RETURN DETAILS

- The image to the right shows the parts as depicted in ETK. Please see the table below regarding affected / blocked parts.
- Affected parts are all remaining new, spare parts shipped and delivered to date only.
- Please return all incorrect part(s) to your facing Regional Distribution Center (RDC).
- Submit for return using a YR26 damage claim with order reason BM2. A valid BMW delivery and delivery item number must be entered, and 'TEC617' must appear in the text of your TEC claim.
- Please directly request a FedEx Label when submitting ticket to have return shipping covered.
- For assistance locating the delivery number, please open an IDS ticket with Dealer Services in the Claims section directed to Returns/Claims/Quality.



## MORE DETAILS

- TEC617 is valid from February 14, 2024, through April 30, 2024. The deadline for filing a claim under TEC617 is April 30, 2024.
- All parts must be returned to your facing RDC no later than May 15, 2024.

Affected Parts (NOT OK)	Non Affected Parts (OK)
<b>R 1300 GS for top cases produced up to 02/16/2024</b> <b>Part number 77 43 9 443 542.</b>	<b>Fix/New Part TBD</b>

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## **MORE QUESTIONS?**

Aftersales Business Development Manager		
Material Planning and Parts Logistics Analyst		
Aftersales Marketing Specialist		

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