



IMPORTANT SAFETY RECALL NOTICE

NHTSA ID: 24E005

Subject: Notification of Delay in Remedy Implementation to NHTSA

02/22/2024

Kristin Lepper

Recall Management Team

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Avenue SE. West Building

Washington, DC 20590

Dear Kristin,

I am writing on behalf of Renogy to provide an update on the progress of the remedy implementation related to our battery recall.

We recognize the importance of promptly addressing safety concerns and understand the significance of adhering to the timelines outlined in the recall process. Rest assured, our team is actively working to expedite the resolution while ensuring the utmost safety and quality standards are met.

We anticipate that the remedy will be finalized and ready for deployment by May 15, 2024. We will provide regular updates on our progress and notify you promptly once the remedy is available for implementation.

In the meantime, if you have any questions or require further information, please do not hesitate to contact me.

Thank you for your understanding and cooperation in this matter.

Sincerely,

George A. Lone

Renogy

Customer Service Director

email: George.lone@renogy.com

phone: (909) 342-1298

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