

IMPORTANT SAFETY RECALL

February 12, 2025

GILLIG Campaign ID Number: 24V-959

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023 to 2024 Low-Floor battery-electric transit buses, manufactured between 01/23/2023 and 12/02/2024. On the suspect vehicles, the lack of a relevant powertrain safety feature may contribute to elevate the risk for High-Voltage exposure.

What The Issue Is:

GILLIG has determined that the electric air compressor of a limited population of Gen. 3.0 battery-electric buses is not connected to the High-Voltage Interlock Loop (HVIL) of the vehicle. The HVIL is a critical safety feature of the EV powertrain, designed to protect individuals during the repair, maintenance and operations of the vehicle by preventing accidental contact with High-Voltage live components. Due to a design flaw, the Air-Squared high-voltage air compressor of the vehicle is not connected to the HVIL loop. Therefore, a disconnection or loosening of the compressor high-voltage power cable may go undetected, potentially exposing individuals to dangerous High-Voltage levels, increasing the risk of injury by electrical shock. As a result, GILLIG has decided to initiate a safety recall campaign of the vehicle population that may be affected by the issue.

**What We Are
Asking
You To Do:**

- 1. Review the enclosed VIN list to identify the buses affected by this recall.***
- 2. Install the newly designed electrical harness part# 50-79851-002/003 as indicated by the instructions provided by GILLIG.***
- 3. After the repair has been completed, return the VIN sheet stating that the recall service has been completed.***

**What GILLIG Will Do
For You:**

- 1. Gillig will provide the required electrical harness along with clear instructions on how to perform the repair at no cost to you.***

- 2. Gillig will pay a reasonable warranty claim for performing this function. Gillig estimates a maximum time of 30 min per vehicle required to perform this function.**

Any questions regarding this information should be directed to gillig-service@gillig.com.

If, after having attempted to take advantage of this recall, you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving the recall notice must forward a copy of this notice to the vehicle lessee within ten days.

All vehicles affected by this recall will be repaired at no cost to the customer, under the terms of Gillig's manufacturer warranty.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please complete the attached Change of Ownership card and email it to gillig-service@gillig.com

We regret any inconvenience that this situation may cause you. GILLIG wants to assure you that we are concerned about customer safety and your continued satisfaction with our products

Sincerely,

GILLIG, LLC

**Victor Doran
Executive Director, Quality & Service**

**CC: Kurt Vorsatz, V.P., Engineering, GILLIG LLC
Marco Genova, Manager Product Safety & Compliance, GILLIG LLC**

Change of Ownership/Address correction

If you do not own the vehicle shown in this notice, please fill in the following information as applicable:

☐ ***Vehicle sold/transferred/traded***

☐ ***Vehicle scrapped/total loss***

☐ ***Never owned this vehicle***

☐ ***Other***

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space below.

Name

Address

City

State

ZIP