

IMPORTANT SAFETY RECALL

2/15/2025

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No: 24V-935

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain Model Year (MY) 2017-2025 Model 3, MY 2020-2025 Model Y, and MY 2024 Cybertruck vehicles fail to conform to Federal Motor Vehicle Safety Standard No. FMVSS 138, S4.4(b)(3), "Tire pressure monitoring systems." Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, upon detection of a malfunction with the tire pressure monitoring system (TPMS), the TPMS malfunction telltale does not persist between drive cycles where the vehicle is off or asleep between the drive cycles, which does not comply with FMVSS 138, S4.4(b)(3). Without a persistent TPMS malfunction telltale, the driver may operate the vehicle with low tire pressure, increasing the risk of a crash.

WHAT TESLA WILL DO

At no cost to customers, Tesla rolled out an over-the-air (OTA) software remedy that ensures the TPMS warning telltale complies with FMVSS 138, S4.4(b)(3).

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2024.38.7, 2024.38.10, 2024.40 or a later release (except 2024.44 and 2024.44.1). You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running software version 2024.38.7, 2024.38.10, 2024.40 or a later release (except 2024.44 and 2024.44.1), then there is no further action that you need to take. If your vehicle is not running one of these software versions, then please accept the latest pending software update for installation by tapping the yellow clock icon at the top of the vehicle touchscreen and following the prompts. For awareness, software updates typically take between 20 to 60 minutes to complete. See www.tesla.com/support/software-updates for additional details on Tesla vehicle software updates.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.

