



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

January 20, 2025

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, see VIN referenced below



IMPORTANT!

- ❖ Please be advised that your 2024 Model Year FEC7K or FEC9K RIZON truck referenced by VIN below is open for a safety recall related the vacuum pump.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.
- ❖ Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

SAFETY RECALL NOTIFICATION – C10131 – Vehicle Control Unit Circuit
NHTSA SAFETY RECALL – 24V932

Vehicle Identification Number –

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the vehicle control unit (VCU) circuit on certain 2024 model year FEC7K (E16L/E16M) and FEC9K (E18L/E18M) RIZON trucks. An error in circuit design allows a continuous overcurrent flow through the C6 connector. Vehicles that have been operated for more than 12,000 miles may experience discoloration and damage of the connector pin due to overcurrent flowing through the housing. In the worst case, the vehicle control unit may malfunction, decelerating the vehicle and preventing further acceleration, increasing the risk of a crash.

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN:

Owner of Record:

Owner/Address Correction:

If you're searching for a Dealer or Parts and Service Center in your area, try the "Find a Dealer" link at: www.rizontruck.com

REASON FOR CHANGE

- | | | |
|---|---|--|
| <input type="checkbox"/> Truck Exported | <input type="checkbox"/> Truck Totalled | <input type="checkbox"/> Truck Scrapped/Out of Service |
| <input type="checkbox"/> Truck Stolen | <input type="checkbox"/> Truck Sold | <input type="checkbox"/> Owner Address Correction |

Signature: _____ Date: ____/____/____

A subharness will be installed in all affected vehicles. The connector and pins will be inspected, and discolored or deformed components will be replaced. The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for C10118 repair is approximately 0.9 to 1.3 hours.

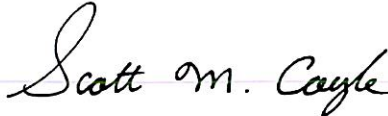
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized RIZON Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to RIZON on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at Mitsubishi Fuso Truck of America, Inc. regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If your RIZON Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact RIZON Customer Service toll-free at 888-597-4966 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

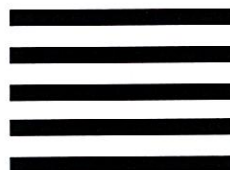
Sincerely,



Scott M. Coyle
Vice President, Service Operations



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 8 SWEDESBORO, NJ

POSTAGE WILL BE PAID BY ADDRESSEE

MITSUBISHI FUSO TRUCK OF AM INC
2015 CENTER SQUARE RD
SWEDESBORO NJ 08085-9917

