



PETERBILT MOTORS COMPANY
 A **PRIMOR** COMPANY
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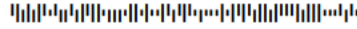
IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
 With Federal Law



IMPORTANT SAFETY RECALL



SNGLP



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 T1 P1

24PBK

Safety Recall: 24PBK

IMPORTANT SAFETY RECALL

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January 20, 2025

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 24PBK PACCAR 20k Steer Axle Steering Arm and Tie Rod Arm Bolt Torque
NHTSA: 24V908
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect which relates to motor vehicle safety exists in certain 2024 Peterbilt 367, 389, 548, and 2024-2025 Peterbilt 520 and 567 chassis manufactured from 01/27/2023 through 02/05/2024 and equipped with a PACCAR 20k Steer Axle. The steering arm and/or tie rod arm fasteners may be improperly torqued and can be at risk of failing. If both fasteners in either the steering arm or tie rod arm fail, there may be a loss of steering control, which could increase the risk of a crash.

What is the problem?	The front steer axle, steering arm and/or tie rod arm fasteners may be improperly torqued and could fail.
What will your dealer do?	Your dealer will replace all steering arm and tie rod arm bolts.
What should you do?	Contact your local dealer immediately to schedule repairs.

Peterbilt has initiated this recall to remedy the issue at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the "Find a Dealer" link at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number (24PBK), NHTSA Recall Number (24V908), and VIN(s) listed in this letter. This repair may take up to **3 hours** of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

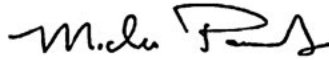
If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Experience
Peterbilt Motors Company

Scan this QR code to open the Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 24PBK and are owned by [REDACTED]