



December 2024

IMPORTANT SAFETY RECALL

NHTSA Recall #24V905

Pierce Recall #74B337

Ref: Pierce Job# << Product Number>>
This notice applies to your vehicle, VIN: <<VIN>>

Dear Pierce Vehicle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Pierce has decided that certain 2023-2024 Velocity, Enforcer and Quantum vehicles manufactured between March 20, 2023 and May 22, 2024 fail to conform to FMVSS 571.120 "Wheels & Rims – Other Than Passenger Cars". Vehicles shipped from Pierce with front steer axle wheels / rims with a width not in conformance to the tire manufacturer's specifications. Tires which are incorrectly sized to their wheels / rims may impact the vehicle's performance and in an extreme case may separate from the wheel, increasing the risk of a crash.

! I M P O R T A N T !

- Your Pierce Vehicle is being recalled.
- You should contact your Pierce dealership service representative to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

What are we doing about the problem?

- Pierce will replace the affected front steer axle wheel / tire assemblies and the tire information label at a Pierce authorized repair facility or in the field by a Pierce authorized representative.
- The repair will be made at no cost to the customer.
- This repair should take no longer than two hours to complete.

What should you do?

- Customers can continue to keep their vehicles in-service until the repair is completed.
- To coordinate your repair, contact your Pierce dealership service representative.
- If you have any questions or require further assistance, contact Pierce

at 1-888-Y-PIERCE (1-888-974-3723).

What if you no longer own this vehicle? If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to assist us in updating our records. Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Who should you contact if you have further questions or concerns? If you have further questions, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to allow us to assist you.

If you have already paid to have your vehicle corrected for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 1-888-Y-PIERCE (1-888-974-3723) and indicate you have a service and technical question.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.