

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXX

C4B/NHTSA 24V-896

LOGO

VEHICLE PICTURE

FOR RECALL QUESTIONS

1. RECOMMENDED OPTION

Call your authorized Chrysler /
Dodge / Jeep® / RAM Dealership.

2. Call the FCA Recall Assistance
Center at **1-800-853-1403**. An
agent can confirm if there are any
recall repairs which must be
performed on your vehicle.

3. Visit recalls.mopar.com, scan the
QR code below, or download the
Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate
your nearest dealer, and more through
this website or Mopar Owner's
Companion App. You will be asked to
provide your Vehicle Identification
Number (VIN) to protect and verify
your identity. The last eight characters
of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall C4B.

IMPORTANT SAFETY RECALL

Hydraulic Control Unit (HCU) ABS

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain
[2017 - 2018 (D2) Ram 3500 Pickup, 2017 - 2018 (DD) Ram 3500 Cab Chassis, 2017 - 2018
(DF) Ram 3500 10K Lb. Cab Chassis, 2017 - 2018 (DJ) Ram 2500 Pickup, 2017 - 2018 (DP)
Ram 4500/5500 Cab Chassis] vehicles.

RECALL DESCRIPTION

The **brake hydraulic control unit (HCU)** on your vehicle ^[1] may be susceptible to failure or
malfunction which may result in a reduction or change of Anti-Lock Brake System (ABS)
/Electronic Stability Control (ESC) /Traction Control performance. A failing HCU will initially
result in the intermittent loss of ABS/ESC/Traction control progressing to permanent loss. **The
loss of ABS/ESC/Traction control may cause a vehicle crash without prior warning.**

YOUR VEHICLE HAS ALREADY BEEN REMEDIED

According to our service records, the HCU has already been replaced on your vehicle.
Therefore, your vehicle has been remedied.

**This notification is provided for your records only. There is nothing more that you
need to do.**

WHAT IF I HAVE QUESTIONS REGARDING THIS RECALL?

If you believe the HCU in your vehicle ^[2] has not been replaced or have questions or concerns
which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center
at either fcarecalls.com or 1 800-853-1403.

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you
may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3]
Once we receive and verify the required documents, reimbursement will be sent to you within
60 days. If you have had previous repairs performed and/or already received reimbursement,
you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you
for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.