



## IMPORTANT SAFETY RECALL INFORMATION

December 20, 2024

NHTSA Recall #: 24V-892  
Maserati Campaign#: 761

<<First>> <<Last>>  
<<ADD1>>  
<<ADD2>>  
<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number:

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that certain 2023-2024MY Grecale and 2024MY Granturismo may be equipped with a central vision processing/park assist module ("CVPAM") containing software that may prevent the camera signal from passing through to the media screen under certain conditions. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing up without verifying it is safe to do so could lead to an increased risk of a crash or injury to people outside the vehicle.

The condition described above does not comply with Federal Motor Vehicle Safety Standard ("FMVSS") 111 - Rear Visibility.

MNA will update the CVPAM software<sup>[1]</sup>, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for the remedy to be performed on your vehicle. The software update will take approximately 0.2 hours to complete. In addition, your dealer will require your vehicle for proper check-in, preparation, and check out during your visit, which may require additional time.

We apologize for any inconvenience this may cause you.

Sincerely,

Maserati Technical Safety and Regulatory Compliance

[1] If you no longer own this vehicle, please help us update our records. **Call the Maserati North America Inc. Customer Care Center at 1-877-696-2737 to update your information.**

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424- 9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: Maserati Customer Care Assistance, 800 Chrysler Drive, Auburn Hills, MI 48326.

[4] Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**