



PAGANI S.P.A.

Via dell'Artigianato,5 – San Cesario sul Panaro (MO) – Italy – T +39 059 4739201

## IMPORTANT SAFETY RECALL NOTICE

### NHTSA Campaign Number: 24V-891

This notice applies to your Utopia vehicle, (insert VIN for the particular vehicle)

Dear Pagani Utopia Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act in order to inform you about the safety recall which Pagani is conducting and which involves also your vehicle.

Pagani S.p.A. has decided that a defect, which is related to motor vehicle safety, exists in certain 2024 model year Pagani Utopia vehicles.

- Defect description

During development tests, a few passenger airbag samples were found damaged after their deployment. The root cause of the defect has been identified in the manufacturing of the passenger side dashboard panel where a specific area of the carbon fiber mold had a superficial roughness out of tolerance, leaving a residual of composite materials on the edge of the frame. Based on the above information and additional investigations, Pagani S.p.A. has determined that a safety recall is necessary. This irregularity could cause the airbag not to deploy as intended and damage the airbag during deployment.

- Remedy Description

The remedy is the application of dry Kevlar strips on all the edges of the airbag panel frame in order to avoid any contact of the carbon fiber with the airbag. Pagani S.p.A. will repair your vehicle free of charge.

- Remedy program

Your Pagani dealer will get in contact with you in order to organize the pick-up of your vehicle and perform the remedy. The aftersales team of Pagani America Inc (HQ in Miami) are available in case support is needed. As an additional level of support, flying doctors from the HQ in Italy will be available if necessary.

Because Pagani S.p.A. has always had a very close relationship with its customers, in order to assure your awareness of this safety recall, you will also receive a direct phone call from the Pagani Aftersales Team.

In case you are not contacted in the week following your receipt of this notification, please contact your Pagani dealer for an appointment to have the repair performed at no cost to you.

Pagani S.p.A. will repair your vehicle free of charge.



www.pagani.com



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The earliest date that dealers will have the parts and instructions to perform the remedy will be December 13th, 2024. The complete repair will take approximately 4 hours; however, your dealer may need to keep your vehicle for a longer period of time.

- No longer own the vehicle?

If you are no longer the owner of this vehicle, Pagani would appreciate the name and address of the new owner (if known). Please let us know by email to [Aftersales@pagani.com](mailto:Aftersales@pagani.com) (please also include your VIN, if you know this information).

- Complaint

If you are not satisfied with the service you receive from your Pagani dealer, you may contact us as follows:

**PAGANI AUTOMOBILI AMERICA, INC.**

*4135 Laguna Street, Coral Gables, FL 33146*

Tel: +1 702 3431128 or +1 309 5887768

or

**PAGANI S.P.A.**

*Via dell'Artigianato,5 – San Cesario sul Panaro (MO) – Italy*

Tel: +39 059 4739201

Email: [Aftersales@pagani.com](mailto:Aftersales@pagani.com)

**If you believe that:**

- A) Pagani or your dealer has failed or is unable to remedy the defect without charge; or  
(B) Pagani has failed or is unable to remedy the defect without charge within 60 days after your first tender of the vehicle to obtain the remedy following the repair date specified above,

**You may submit a complaint to:**

Administrator

National Highway Traffic Safety Administration (NHTSA)

1200 New Jersey Avenue SE

Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

NOTE – any lessor that receives this notification must send a copy by first class mail to the most recent lessee known to the lessor within 10 days of the lessor's receipt of this notification.



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Pagani has monitored the very few cars involved in this recall and believes that no owner has sought and paid for a repair covered by this recall prior to receiving this recall notice. Therefore, we do not anticipate any customer requests for reimbursement for repairs covered by this recall. If, however, you did incur an expense in conjunction with such repair prior to receiving this recall notice, please contact us as noted above.

We apologize for any inconvenience this recall may cause you, but we are sincerely concerned for your safety.

Thank you for your attention to this important matter,  
Sincerely,

*Aftersales*  
- Pagani SpA -

San Cesario sul Panaro, December 2nd, 2024