



IMPORTANT SAFETY RECALL

****RECALL NOTICE ****

THIS NOTICE APPLIES TO YOUR VEHICLE.

January 23, 2025

**NHTSA Safety Recall #24V-890
Winnebago #193**

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

**RE: BODY SERIAL «BODY_SERIAL»
 CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2024 – 2025 Ekko Motorhomes

These motor homes were manufactured **June 28, 2023**, through **September 18, 2024**. Our records indicate that you have purchased a vehicle with the serial number which appears above.

On certain motorhomes the wheel bolts (lug nuts) for the spare tire are not included. In the event the spare tire is needed, an owner may try to install the spare tire with the wheel bolts from the standard tire which could lead to an inaccurately torqued wheel bolt.

An inaccurately torqued wheel bolt increases the risk of the tire coming off transit, which can increase the risk of an accident.

What We Will Do

On affected vehicles, Winnebago will provide the spare tire wheel bolts and wrench. **These components should be placed in the motorhome in the event the spare tire needs to be installed.**

What You Should Do

To receive the spare tire wheel bolts and wrench for your motorhome:

Option 1) Please scan the QR code at right to place your order online. You will need your 12-digit body serial or Chassis serial number, located at the top of this notification and confirm the shipping address.





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Option 2) Please contact Winnebago Motorhomes, Attn: Customer Care at (641)-585-6939 or (800)537-1885 or by email at customercare@wgo.net. You will need your 12-digit body serial, located at the top of this notification, and confirm the shipping address.

Option 3) You can also contact your Winnebago Motorhome dealer to have them place your order and receive your no charge parts, shipped directly to you. You can locate a dealer at <https://www.winnebago.com/shopping-tools/locate-a-dealer>.

These parts will be shipped at no charge.

If you are unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Additional Information

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure