

**IMPORTANT SAFETY RECALL 24517****JANUARY 2025****NHTSA RECALL NO. 24V-880****THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.**

Dear International® Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC. has decided that certain 2022 thru 2025 HX® series built 10/18/2021 thru 7/16/2024 with Bendix 4-Channel Air Brakes ABS or Bendix 4-Channel Air Brake ESP ATC with IROS Air Suspension and Rear Drum Brake, feature Codes 0004AZJ or 0004AZS & with 0014UNT or 0014UNU (IROS Air Suspension) & 0004XDE, 0004XDH or 0040XDR (Rear Drum Brake) fail to conform to Federal Motor Vehicle Safety Standard No. 121– Air Brake Systems.

**REASON FOR THIS RECALL**

The suspect vehicles do not conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 121, 5.3.4 brake release time requirement. Each service brake system shall meet the requirements of S5.3.4.1 (a).

S5.3.4.1 (a) With an initial service brake chamber air pressure of 95 psi, the air pressure in each brake chamber shall, when measured from the first movement of the service brake control, fall to 5 psi in not more than 0.55 seconds.

Specifically, the brake release timing of these vehicles is longer than the required 0.55 seconds.

**RISK TO MOTOR VEHICLE SAFETY**

Vehicles not meeting the FMVSS 121 S5.3.4.1 (a) release timing requirement may have a delay in air pressure released from the brake chambers. Brakes that release too slowly could increase the risk of a crash.

**DEFECT REMEDY**

Depending on vehicle configuration, the repair will involve installing larger diameter air lines, while some may require the mounting and installation of a quick release valve (QRV) and associated hardware. The repair will be performed free of charge and may take one hour to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the

dealer locator at

<https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love's center at <https://www.loves.com>. Love's and Speedco locations in Texas and Louisiana cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 10/01/2021 thru 01/31/2025. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that International has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

International requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.