



Hyundai Motor America
P.O. Box 2704
Huntington Beach, CA 92647

NHTSA Recall Number: 24V-879
Hyundai Recall Number: 271
(MM/DD/YYYY)

IMPORTANT SAFETY RECALL

Rearview Camera System

This is an important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall repair could increase the risk of a crash or injury to bystanders.
- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible to avoid any inconvenience.

To locate and schedule an appointment, please call or visit:

1-855-371-9460 or www.hyundaiusa.com/campaignhome

This notice applies to your 2025 Hyundai [Model] vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that **certain 2021 – 2022 model year Elantra, 2021 – 2022 model year Elantra Hybrid, 2022 model year Elantra N, 2021 – 2022 model year Santa Fe, 2021 – 2022 model year Santa Fe Hybrid, and 2022 model year Santa Fe Plug-in Hybrid vehicles** fail to conform to Federal Motor Vehicle Safety Standard No. 111, “Rear Visibility.” Hyundai is initiating Safety Recall 271 to address a condition involving the **Rearview Camera System**. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

What is the problem?

The rearview camera may have been produced with a damaged printed circuit board (“PCB”), which can cause a rearview camera image display failure. An inoperative rearview camera reduces the driver’s rearward visibility, increasing the risk of a crash or injury to bystanders. As such, the affected vehicles fail to comply with the requirements set forth in Federal Motor Vehicle Safety Standard No. 111, “Rear Visibility.”

What will Hyundai do?

Your Hyundai dealer will inspect the rearview camera and replace it if necessary. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Owners are advised to use caution while driving the vehicle in reverse until the recall remedy is completed.

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

The actual time required to inspect and replace the rearview camera, if necessary, will take less than 1 hour, however, your vehicle may be needed longer. To schedule an appointment with your preferred Hyundai dealer, please **call 1-855-371-9460** or visit:

1. www.hyundaiusa.com/campaignhome
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click “Schedule Appointment,” enter your zip code in the Dealership Locator tool, click “Find a Dealer” button and follow the onscreen prompts to schedule your service appointment.

Additional information

If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at **1-855-371-9460**.

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.NHTSA.gov.

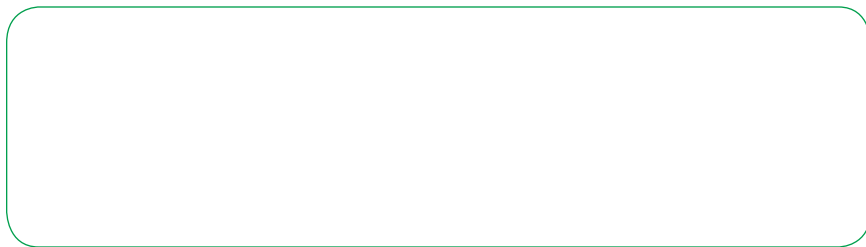
Your safety is our top priority. We urge you to take prompt action to address this safety recall for your vehicle by scheduling the necessary service as soon as possible. We sincerely apologize for any inconvenience this may cause and appreciate your attention to this important matter.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit www.hyundaiusa.com/campaignhome
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.