



IMPORTANT SAFETY RECALL

Integrated Charging Control Unit (“ICCU”)

This is an Important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall may cause the loss of all drive power, increasing the risk of crash or injury.
- Please contact your nearest Genesis EV certified retailer to schedule the repair as soon as possible to avoid any inconvenience. To locate your nearest Genesis EV certified retailer and schedule your appointment, please call or visit: **1-844-340-9741** or www.genesis.com/recall

This notice applies to your [Model Year] Genesis [Model] vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect, which relates to motor vehicle safety, exist in **certain 2023 – 2025 model year GV60, 2023 – 2025 model year GV70 Electrified, and 2023 – 2025 model year G80 Electrified vehicles**. Genesis is initiating Safety Recall 025G to update the Integrated Charging Control Unit (“ICCU”). Additionally, the ICCU system will be inspected and the associated fuse and ICCU will be replaced, if necessary. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

What is the problem?

The subject vehicles are equipped with an ICCU which charges the vehicle’s 12-volt auxiliary battery and powers low-voltage vehicle accessory equipment. The ICCU may be subject to certain electrical load conditions that can cause the internal metal-oxide semiconductor field-effect transistor (“MOSFET”) to fail, potentially resulting in an open ICCU fuse. An open ICCU fuse results in an inability to charge the 12-volt battery. Upon fault detection, and accompanied by a series of driver warnings, the vehicle will enter a design-intended “fail-safe” driving mode that allows immediate full propulsion while gradually reducing drive power over time as the vehicle battery is discharged. If the vehicle is driven until the 12-volt battery state-of-charge is fully depleted the vehicle will lose all drive power, increasing the risk of a crash. Vehicle systems such as air bags, braking, and powered steering remain operational.

What will Genesis do?

Your Genesis retailer will update the ICCU software, and replace the ICCU and its fuse, if necessary. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Genesis EV certified retailer to schedule the recall repair as soon as possible.

The actual time required to perform the software update on your vehicle will take less than 30 minutes, however, your vehicle may be needed longer if the ICCU and its fuse require replacement. To schedule an appointment with your preferred Genesis EV certified retailer, please call 1-844-340-9741 or visit:

1. Visit www.genesis.com/recall
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click “Schedule Appointment,” enter your zip code in the Dealership Locator tool, click “Find a Dealer” button and follow the onscreen prompts to schedule your service appointment.

We recommend scheduling a service appointment to minimize inconvenience. Service Valet may be arranged in advance for eligible owners whose vehicles are within 3 years or 36,000 miles from the date of original retail delivery or date of first use, whichever comes first. Courtesy Vehicles may be arranged in advance based on eligibility and availability should alternate transportation be required during the service visit.

Additional information

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at **1-844-340-9741**.

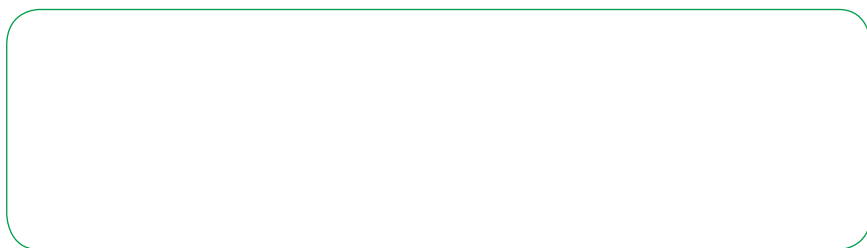
If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to NHTSA.gov.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.



GENESIS MOTOR AMERICA, LLC
P.O. BOX 2704
HUNTINGTON BEACH, CA 92647

NHTSA Recall Number: 24V-868
Genesis Motor America Recall Number: 025G



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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement notification

If you have previously paid for a repair that addresses the issue described in this letter, you may be eligible for reimbursement. To submit for reimbursement:

1. Visit www.genesis.com/us/en/contact-us
2. Scroll down to find Campaign Reimbursement and click "Submit Claim"
3. Follow the onscreen instructions to submit.

You can also call to obtain additional information at **1-844-340-9741**.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.