

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

C3B/NHTSA 24V-857

LOGO

VEHICLE PICTURE

#### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Alfa Romeo dealership.
- 2. Call Alfa Romeo Premium Care at 1-866-932-3881.** An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your Alfa Romeo dealership, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall C3B.

# IMPORTANT SAFETY RECALL

## Tire Placard Label

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2023 model year (GU) Alfa Romeo Stelvio] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 110 - Tire selection and rims.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

#### WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle <sup>[1]</sup> equipped with 255/40 R21 tires that was part of FCA US LLC recall ID - 81B (NHTSA recall ID 24V-512), may have been remedied with a tire label that has incorrect tire size designation. **A driver may rely on the incorrect tire size designation when replacing tires, which can increase the risk of a crash.**

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) 571.110 S4.3(d) which requires "Tire size designation, indicated by the headings "size" or "original tire size" or "original size," and "spare tire" or "spare," for the tires installed at the time of the first purchase for purposes other than resale". Subject vehicles are equipped with a tire placard label that does not correctly define the tire size designation.

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

You may choose to apply the enclosed label following the steps as described on the enclosed instructions letter. Or if you prefer not to install the label yourself, simply contact your dealer to schedule a service appointment. FCA US LLC will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will apply a new tire placard label with corrected information. The estimated repair time is 30 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. **Please bring the enclosed label and this letter with you to your dealership.**

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR ALFA ROMEO DEALER TODAY**

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
Fiat Chrysler Automobiles US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

# SAFETY RECALL C3B - TIRE PLACARD LABEL

## OWNER INSTRUCTIONS

### INSTALL THE TIRE PLACARD LABEL BY FOLLOWING THE PROCEDURE BELOW:

**NOTE:** If Safety Recall 81B (NHTSA recall ID 24V-512) has not been completed for the vehicle, ensure that Safety Recall 81B manufacturer label portion is performed first, before completing Safety Recall C3B (NHTSA recall ID 24V-857).

1. A **NEW** tire placard overlay label is enclosed with this letter for your vehicle.
  - If you believe you received an incorrect label, please contact your dealer.
2. Open the driver door then locate the tire placard label on the vehicle driver side B-pillar (Figure 1).



**Figure 1 – Tire Placard Label Location**

3. Use a heat gun or hair dryer to soften the label adhesive.

**CAUTION:** The heat source must be positioned far enough away (8 to 12 inches) from the painted surface to avoid damage to the clear coat.

4. Use a thin plastic type tool (scraper or credit card or trim stick) to begin lifting a corner of the label.

**CAUTION:** Do not at any time “scratch” or “scrape” at the adhesive. Care is to be taken so that the substrate underneath the label is not marred in any manner.

5. Peel the label slowly at a 45-degree angle to remove the label.
6. Using isopropyl alcohol and a clean cloth, remove all adhesive residue from the surface where the label was applied. Allow the alcohol to evaporate before applying the new label.
7. Remove the **NEW** label from the paper backing.
8. Apply the NEW label to the driver side B-pillar surface, in the original position, with the same text orientation.
9. Apply pressure to the entire surface of the label with firm overlapping strokes removing all wrinkles and air bubbles. Using a tool such as a squeegee is allowed.