

12/04/24

Mr. Sample
SAMPLE CO
123 Main St.
Phoenix, AZ XXXXX

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s):

1N9APB1AXX2393XXX

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nikola Corporation has decided that certain Model Year 2022-2023 Tre BEV trucks manufactured from 4/14/2022 to 11/8/2022 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 101, "Control and Displays".

This recall affects the vehicle Instrument Cluster Display which may go blank. Failure of the display prevents a driver from seeing certain gauges and telltales increasing the risk of a crash.

Nikola will replace the Instrument Cluster Display in your truck at no cost to you. You should contact your Nikola dealer as soon as possible to arrange for this free replacement. The process takes about 30 minutes. All trucks affected by this recall are under warranty. If you have paid for repairs for this issue prior to receiving this notice, you are eligible for a refund. Any lessor who receives this notice must forward a copy of this notice to the lessee within ten days.

Please contact Nikola's Customer Service Department at (888) 268-1181 or service@nikolamotor.com with any questions about this notice. You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that Nikola has failed to or is unable to remedy the defect or noncompliance without charge and within a reasonable time. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice.