



<p>Safety Recall: NHTSA # 24V-831 August 2025</p>

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024 Jayco North Point and Pinnacle fifth wheels.

Reason for this recall

GE Appliances is recalling certain air conditioner models built with an ICM soft start device that may fail and overheat. An air conditioner soft start device that overheats increases the risk of a fire.

Recall Remedy

The remedy is now available. Jayco Inc. Dealers will remove the recalled ICM soft start device and install a new ICM soft-start device and associated enclosure and test the operation of the RVAC unit during and after installation. The repair will take approximately 2-3 hours to complete depending on the number of air conditioners installed in the trailer. The repair is free of charge.

Note: If you had the original soft start(s) removed for safety precautions until the remedy was available, please take the soft start(s) with you to your service appointment. The dealer will need these recalled soft starts to show that they were disposed of properly.

What we need you to do

Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. dealer go to www.jayco.com. You can also call 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267. If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management
Jayco Inc. Towable Division