

IMPORTANT SAFETY RECALL 24516

NHTSA RECALL NO. 24V-830

This notice applies to your vehicle identified on the enclosed card.**DECEMBER 2024****Dear International® Customer,**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC. has decided that a defect which relates to motor vehicle safety exists in certain HV™ trucks built 10/10/2023 thru 9/12/2024 with Meritor Front Steer Drive (FSD) MX-20-130 axles. Feature code 0002GAK.

REASON FOR THIS RECALL

Meritor front steer drive (FSD) axles may not have sufficient grease installed in the hubs, at the time of assembly.

RISK TO MOTOR VEHICLE SAFETY

Insufficient grease may result in wheel bearing damage and in extreme instances, separation of the wheel end.

DEFECT REMEDY

The repair will involve inspecting the axle for the correct amount of grease and repair or replace parts as required. The repair will be performed free of charge and may take between 5 and 7 hours - to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love's center at <https://www.loves.com>. Love's and Speedco locations in Texas and Louisiana cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 10/01/2023 thru 12/31/2024. Present your original repair paperwork and proof of payment to any

INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that International Motors, LLC. has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner’s Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

International Motors, LLC. requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.