



IMPORTANT SAFETY RECALL

****RECALL NOTICE****

THIS NOTICE APPLIES TO YOUR VEHICLE.

<Date>

NHTSA Safety Recall #24V-826

Winnebago #197

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

**RE: BODY SERIAL «BODY_SERIAL»
CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2014 - 2018 Winnebago Sightseer	2016 - 2017 Itasca Solei
2015 - 2025 Winnebago Adventurer	2014 - 2018 Itasca Sunova
2016 - 2017 Winnebago Forza	2015 - 2018 Itasca Suncruiser
2015 - 2024 Winnebago Commercial Vehicle	2016 - 2018 Itasca Sunstar
2016 - 2025 Winnebago Vista	2018 - 2025 Winnebago Sunstar

These motor homes were manufactured **January 21, 2014**, through **October 10, 2024**. Our records indicate that you have purchased a vehicle with the serial number which appears above.

On certain Winnebago vehicles, the adhesive application may have been done incorrectly on the hood mounting bracket(s). The hood mounting bracket(s) adhesive could potentially fail over time, resulting in the bracket separating from the vehicle.

A detached bracket can become a road hazard, increasing the risk of a crash or injury.

WHAT WE WILL DO

The remedy for your motorhome is available now. The remedy involves inspection, installing an additional mechanical fastener to support the existing adhesive (if necessary) and improving adhesion. **This repair will be done at no charge to you.**

605 W. Crystal Lake Road • Forest City, IA 50436

Ph: 641-585-3535 • Fax: 641-585-6966



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The labor time necessary to perform this correction will be approximately 1 to 3 hours.

WHAT YOU SHOULD DO

The interim letter mailed earlier this year with Winnebago internal recall #192, which is part of the Hood Mounting Brackets Recall (NHTSA Recall #24V-826), now includes Winnebago internal recall #197. **For remedy identification purposes only, please reference Recall 197.**

Please contact your Winnebago motor home dealer immediately to arrange for an appointment. You can locate a dealer at <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also schedule an appointment at our Factory Service Center in Forest City, IA by calling (641) 585-6939, menu option #3.

Winnebago motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Winnebago Motorhomes
Forest City, Iowa 50436
Enclosure