



Outdoors RV Manufacturing
62582 Pierce Road * PO Box 1047 * La Grande OR 97850
541-962-1866 * Fax: 541-962-1894
www.outdoorsrvmfg.com

IMPORTANT SAFETY RECALL

This notice applies to your Vehicle Identification Number: *****

November 1, 2024

Subject: Outdoors RV Safety Recall 2024-02; NHTSA Recall No 24V-813

Dear Customer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Outdoors RV Manufacturing (ORV) has decided that a defect, which relates to motor vehicle safety, exists in certain model trailers built from 6/16/24 to 8/25/24 with the Furrion interior range cooktop. The interior range cooktop is installed in a cabinet that may not be entirely sealed from the furnace cavity. As a result, during furnace operation, the interior range cooktop burner flame may invert leading to an increased risk of personal harm or fire.

The remedy is to inspect the operation of the interior range cooktop with furnace running and repair units that are affected. The service and parts required for this corrective action will be provided at no charge to you. To minimize the risk to safety, be sure not to use the furnace and the range cook top at the same time. As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair. Outdoors RV has sent letters to all of our Dealers, explaining the recall and how they can help our customers get their range repaired.

You may be eligible to receive a reimbursement for the cost of the repairs made prior to receiving this notice. Contact Outdoors RV Service Department at 541-962-1866 for information on how to file a claim.

You may contact the ORV Warranty and Service Department by email at Todd.Morton@outdoorsrvmfg.com, by fax at 541-962-1894 or by phone at 541-962-1866

Please have this letter and your VIN # available for prompt service.

If, after contacting Outdoors RV Manufacturing, you are still having problems getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, SW, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this letter finds you and you have sold the unit in question, please respond by notifying Outdoors RV of who the buyer was along with any and all contact information for the buyer.

Once your unit has been successfully repaired, please fill out the included confirmation sheet and return or mail it back to Outdoors RV Manufacturing in the supplied Self Addressed Stamped Envelope. Your safety and satisfaction are important to us and we regret any inconvenience this may cause you.

Sincerely,
Outdoors RV Service Department

