



Ferrari North America, Inc.

LOOSE DRIVESHAFT SCREWS

IMPORTANT SAFETY RECALL

This notice applies to your vehicle (VIN: [REDACTED]).

RC 88 /NHTSA 24V-810

Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ferrari has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 Ferrari Portofino M, Model Year 2023 Ferrari F8 Spider and Model Year 2024 Ferrari Roma Spider vehicles. In the subject vehicles, the tightening of driveshaft's screws was not recorded in the Ferrari production IT system. Consequently, it could not be confirmed that the tightening process was properly done within Ferrari set parameters. Driveshaft screws that loosen may result in a loss of vehicle traction, potentially resulting in losing control of the vehicle, increasing the risk of a crash. We want to assure you that your safety is our priority, and we are committed to correcting this condition in your vehicle if it exists.

Our records show that you are the owner of a vehicle affected by this recall.

IMPORTANT

PLEASE CONTACT YOUR AUTHORIZED FERRARI DEALER TO SCHEDULE YOUR REPAIR. Ferrari will repair your vehicle free of charge. The repair consists of verifying the actual tightening of the vehicle's driveshaft's screws and, if necessary, proceed with the tightening process. **In the meantime, you should not use your vehicle.**

If you have any questions or concerns that your dealer is unable to resolve, please contact Ferrari North America, Inc. at +1 (201) 816-2668. If your Dealer or Ferrari is unable to remedy the defect without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [NHTSA.gov](https://www.nhtsa.gov)

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Ferrari North America, Inc., 250 Sylvan Ave., Englewood Cliffs, NJ 07632, Attention: Warranty Department. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

For vehicles registered in California: The California Department of Motor Vehicles, in conjunction with California Air Resources Board, requires the completion of emission recall repairs prior to vehicle registration renewal, per the Registration Renewal/Recall Tie-in Program. Your authorized Ferrari dealer will provide you with a Proof of Correction Certificate after the recall repair has been performed.

Thank you for your attention to this important matter.

***Technical Department
Ferrari North America, Inc.***

PLEASE NOTE: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten business days.

[REDACTED]