



VERMEER MV SOLUTIONS, INC.

Administered by:

Product Safety Department

Vermeer Corporation

1210 Vermeer Rd East

Pella, Iowa 50219 USA

productsafety@vermeer.com

NHTSA SAFETY RECALL NUMBER 24V-784

MV Solution Model	«Model»
MV Solution PIN:	«VIN»
This notice applies to your vehicle,	
Truck Make:	«Truck Make»
Truck VIN:	«Truck VIN»



**IMPORTANT
SAFETY
RECALL**

First Notice
**Spoil Tank Door Support
Update Kit
(VMV000095)**

December 10, 2024

Dear VXT600G2 owner:

This notice is sent to you in accordance with the U.S. National Traffic and Motor Vehicle Safety Act.

Vermeer has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2024 – 2025 MV Solutions VXT600G2 truck mounted vacuum excavators. Vermeer Corporation is administering this product safety campaign on behalf of MV Solutions. The model and serial number are shown at the top left of this letter.

UNDERSIZED WELDS OF THE SPOIL TANK DOOR LIFT SUPPORTS

During manufacturing, undersized welds were applied to the spoil tank door lift supports. If the undersized welds fail during transport on a public roadway material being transported in the spoil tank may release onto the roadway.

DEATH OR SERIOUS INJURY POSSIBLE

If material being transported in the spoil tank is released on a public roadway, the material could strike another vehicle or pedestrian on the roadway resulting in death or serious injury.

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

VMV000095 has been created to provide the necessary instructions to repair the undersized welds to design specifications. **The kit must be installed as soon as possible.**

Please contact your authorized independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install VMV000095 **at no cost** to you for labor. The installation of this kit is estimated at 3.5 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer:	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
Telephone:	«Serv_Dealer_Phone»

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. To request reimbursement, first email productsafety@vermeer.com and request a Reimbursement Request Form. You may submit your receipts along with the completed request for reimbursement by email to productsafety@vermeer.com.

Upon receipt of your submission, the information will be reviewed, and someone from Vermeer or the Vermeer dealership that made the repairs may reach out if they have any questions.

Vermeer will make a reimbursement determination within sixty (60) days from receipt of your complete reimbursement and repair information. If your initial submission is incomplete, Vermeer will advise you within sixty days of that submission of any additional information needed to make a reimbursement determination. If your claim is denied, Vermeer will send you a notice stating the reasons for that determination. Valid claims will be reimbursed once your complete reimbursement and repair information has been verified and recorded in our system

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the other drivers, passengers, and pedestrians on the public roadways.

Regards,

PRODUCT SAFETY DEPARTMENT

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>