

Important Safety Recall

Bugatti Rimac d.o.o.
Ljubljanska ulica 7, 10431
Brezje Sveta Nedelja, Croatia

October 2024

This notice applies to your vehicle [REDACTED], according to NHTSA recall 24V783

Subject:

- Potential issue with lug terminal C19 position to 12V FuseBox.

Dear Mr Fuentes,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Bugatti Rimac d.o.o. has determined that an issue, which may relate to motor vehicle safety, could be present in some 2023-2024 Nevera vehicles. Our records show that you are the owner of a vehicle potentially affected by this safety concern.

What is the issue?

A potential issue regarding the assembly/tightening of the low voltage C19 cable, resulting in a possible deviation from its correct position, could lead to damage to the cable's insulation during normal vehicle operation, potentially increasing the risk of a short circuit or fire.

What will we do?

To check this potential issue, Bugatti Rimac or, your authorized Rimac Dealer will perform an inspection and, if necessary, will correct the routing of the cable, free of charge. A second notice may be sent to you to implement additional free of charge remedy.

What should you do?

As a precautionary measure please do not use the vehicle until the vehicle is duly inspected.
Please, contact your authorized Rimac Dealer who will be at your disposal to plan the inspection.



Lease vehicle:

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

What if the car is not anymore in your possession?

Please kindly send an email to service@rimac-automobili.com to notify us the car is not anymore in your possession. Please include in the e-mail the reason for it:

- The vehicle has been written off
- The vehicle has been stolen
- The vehicle has been sold. Please indicate in this case the new customer name and address, if known.

Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please email our dedicated After Sales team via service@rimac-automobili.com. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., Washington, DC 20890, or you can call toll free Vehicle Safety Hotline at 1-888-327-7236 (TTY 1-800-424-9153) or go to safercar.gov.

Please accept our sincerest apologies for any inconvenience this may cause during vehicle ownership.

Yours Sincerely,

Mate Rimac