



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1YXZ1XRB [REDACTED]

October 21, 2024

Harley-Davidson Recall No. 0187

NHTSA Recall No. 24V753

Dear Harley-Davidson® Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2022 through 2024 Softail motorcycles. We are notifying you because our records indicate that you may own one of these motorcycles.

What is the Issue?

The front brake lines may contact the fuel tank due to unintended bending of the brake lines during assembly. Contact between the brake lines and the fuel tank could, over time, lead to a breach in a brake line and a loss of brake fluid. If brake fluid loss remains undetected, front braking may be compromised, increasing the risk of a crash. This concern does not affect the functioning of the rear brakes.

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer and schedule an appointment to have the brake lines on your motorcycle inspected and, if necessary, replaced, free of charge. In the event that damage to the brake lines is found, a recall kit including new brake lines will be installed. Recall kits will begin shipping the week of October 28, 2024. In the unlikely event that damage to the fuel tank is noted, additional repairs will be undertaken. Any associated repairs will be performed at no cost to you and should take between 20-130 minutes. However, due to scheduling and recall kit availability, the dealer may require your motorcycle for a longer period. Once the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days

What If You Have Additional Questions or Concerns?

For more information regarding eligibility, or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If your dealer fails or is unable to remedy this defect in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0187