This notice applies to your vehicle,

**B7B/NHTSA 24V-752** 

**LOGO** 

## **VEHICLE PICTURE**

## YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION
  Call your authorized Alfa Romeo
  dealership.
- 2. Call Alfa Romeo Premium Care at 1-866-932-3881. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

**QR** Code

Get access to recall notifications, locate your Alfa Romeo dealership, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

## **DEALERSHIP INSTRUCTIONS**

Please reference Safety Recall B7B.

# **IMPORTANT SAFETY RECALL**

## **Collapsed Brake Pedal**

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain [2024 through 2025 (GC) Alfa Romeo Tonale] vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

## WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle [1] may have been built with a brake pedal assembly that may collapse while braking. A brake pedal that collapses while driving prevents the driver from being able to activate the service brakes which can cause a vehicle crash without warning.

Should this happen, the Electronic Park Brake, located on the center console, can be pulled up and held while driving to slow the vehicle to a controlled stop. Additionally, the Automatic Emergency Braking system, unless deactivated, will intervene without further action from the driver when it detects a collision is imminent.

## HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will reinforce the brake pedal arm by adding a bolt and nut. The estimated repair time is 30 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your dealership.

## TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR ALFA ROMEO DEALER TODAY

## WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit <u>www.fcarecallreimbursement.com</u> to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

<sup>[1]</sup> If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

<sup>[2]</sup> If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

<sup>[3]</sup> You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.