



This notice is sent to you in accordance with the requirements of 49 CFR 577.13.

Freedman Seating Company (FSC) has determined that our GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. These seats may have been manufactured with a back frame weldment that is too narrow resulting in deformation of the seat back cushion dump mechanism which may cause it to malfunction. If this mechanism does malfunction the seat back cushion may not support the appropriate loading in the event of a front or rear vehicle collision.

During the operation of the seat and, specifically, in rotating the seat back cushion from the stowed to upright, design use position there needs to be an audible click of the mechanism locking into position. In addition, the mechanism handle will rotate downwards. There may be some seats where the mechanism does not fully engage during this operation of the seat back cushion.

To correct this condition, Quality Van Sales, Inc. (QVS) will facilitate the inspection and any necessary repairs. An Inspection & Service Procedure is attached that provides instruction on how to inspect the seat and repair it if necessary. These documents can also be found here:

<https://www.freedmanseating.com/intstructions/go-es-foldaway>

After seat inspection and a determination the seat is defective, QVS shall complete the attached form and email FSC Customer Service (partsdept@freedmanseating.com) to order a Recall Parts Kit. The expected time to complete the seat repair is 30 minutes per seat. FSC will reimburse the cost of repairs related to this recall including parts and labor.

Upon completion of the recall repair work QVS must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #24V-749 on the claim.

If you have any questions pertaining to this recall, please call QVS Customer Service at 800-408-8550.

Brian Duffy
Owner/President
Quality Van Sales
Norton, MA 02766
Office: 800-408-8550