

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 24V-748

Dear Nissan Rogue Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that certain [2024 2025] Model Year Nissan Rogue vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 111; "Rear Visibility." Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

The rearview camera image may not be displayed when your vehicle is in "Reverse" due to a communication concern between the In-Vehicle Infotainment (IVI) system and the Center Information Display. This condition may not meet the requirements of S5.5 of FMVSS 111; Rear Visibility. The loss of rearview image during a backing event may lead to the increased risk of a crash or injury to a person behind the vehicle.

What Nissan Will Do

Qué Hará Nissan

Nissan dealers will reprogram the IVI system with updated software via Universal Serial Bus (USB). This reprogram will be performed free of charge and should take a half (0.5) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer

Please contact your local Nissan dealer in order to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Comuníquese con su concesionario Nissan local para concertar una cita para la reparación gratuita de su vehículo lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please visit
<https://nna.secure.force.com/recall?camp=R24B3>.

Para obtener más información sobre el retiro, visite
<https://nna.secure.force.com/recall?camp=R24B3>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department,

Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.