

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



FOREST RIVER

NHTSA RECALL: 24V722
FR ID: 121-1845

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

October 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that certain 2024-2025 Viking and Clipper Travel Trailer Recreational Vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard 108 "Lamps, reflective devices and associated equipment"*.

WHAT IS THE NONCOMPLIANCE?

The driver and passenger side marker lamps (amber and red) fail to meet F/CMVSS 108 for lens reflectivity.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

An approaching vehicle from the rear or side may not get the proper indication if conspicuity from the suspect vehicle. This could increase the risk of a crash. Additionally, the side marker lamps do not meet F/CMVSS 108.

WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?

The remedy for this recall is included with this notification. Forest River has notified dealerships of this recall and have provided them with remedy instructions to install these reflector stickers if you are uncomfortable installing them yourself. You may have the recall corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

WHAT SHOULD YOU DO?

The reflector stickers are included with this notification. See below for installation instructions.

Reflector Installation:

STEP 1: Locate the amber and red clearance lamps on the driver's side and passenger side on the sidewalls;

STEP 2: Clean the area directly below the amber and red clearance lamps with isopropyl alcohol (an area of 6" x 6");

STEP 3: Apply the matching reflectors directly below clearance lamp and firmly press into place.

- Amber Reflector to Amber Lamp, Red Reflector to Red Lamp;
- Ensure there are not any bubbles in the reflex sticker;

If you are not comfortable with installing these stickers, please contact your dealer immediately and request a service appointment to schedule the free remedy. The vehicle owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy. You may also visit www.forestriverinc.com for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .20 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

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WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Viking RV
Attn: Warranty Manager
500 W. Chicago Rd.
White Pigeon, MI 49099

What if you no longer own this vehicle?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days of receiving this notice. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

MAY FOREST RIVER ASSIST YOU FURTHER?

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

CONTACT	PHONE
CUSTOMER SERVICE	(269) 467-6604

If you are still having difficulty getting your vehicle repaired in a reasonable amount of time or without change, you may write to the following address:

For US Owners Please Contact:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline
at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit www.safercar.gov and search;
Recall ID: 24V722

Sincerely,
Forest River, Inc.
Office of Corporate Compliance