



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1YNJ14 [REDACTED]

December 31, 2024

Harley-Davidson Recall No. 0628

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Harley-Davidson Motor Company has decided that certain 2018 and 2019 Softail model motorcycles (FXBB – Street Bob and FXLR – Low Rider) built between 6/22/2017 and 6/11/2019 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 120, *Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds)*. Harley-Davidson is initiating a voluntary safety recall campaign to address this condition. We are notifying you because our records indicate that you may own one of these motorcycles.

### What is the Issue?

The Vehicle Identification Number (VIN) label may have front tire pressures listed with recommended load capacities less than the stated Gross Axle Weight Ratings (GAWRs) based on the Harley-Davidson recommended tire inflation pressure. Accordingly, these vehicles do not conform to the requirements of FMVSS 120, Section S5.3.1. In the event the front axle is loaded in excess of the load carrying capacity of the front tire, there is an increased risk of a crash.

### What Should You Do?

Using the instruction sheet and label overlay enclosed with this letter, apply the label on top of the existing VIN label on your motorcycle, as depicted on the instruction sheet. Additionally, insert the enclosed Owner's Manual update into your Owner's Manual in the **Specifications** section for **Tires**. If you do not wish to do this necessary repair yourself, please contact your authorized Harley-Davidson motorcycle dealer and arrange an appointment to have your VIN label overlay installed and your Owner's Manual updated for you. Your dealer will first confirm that your

motorcycle is covered by this recall. If covered, the dealer will perform the recall work **at no cost to you**. The repair will take less than a half hour to perform. However, due to scheduling, the dealer may require your motorcycle for a longer period of time.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone number listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

### **What If You Have Additional Questions or Concerns?**

For more information or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. at 414-343-4056.

If you are still having difficulty getting your vehicle serviced in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of regulatory compliance and your satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Recall 0628

Items Enclosed with this letter:

- Instruction Sheet
- VIN Label Overlay
- Owner's Manual update insert