



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, [INSERT VIN]
Recall Campaign No. 24V-711: Front Structure Connection

Name
Address 1
Address 2
City, State, Zip

Remedy is Available

November 2024

Dear MINI Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2025 MINI Countryman S ALL 4 models. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are pleased to inform you that we are ready to perform this safety recall. **If you have not had this recall performed, please contact your authorized MINI dealer immediately to schedule an appointment.** Please visit miniusa.com/dealer to locate your nearest authorized MINI dealer.

What could happen?

During vehicle assembly, the bolts, which connect the front structure to the vehicle chassis, may not have been tightened properly which, in a crash, could increase the risk of injury.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What will MINI do?

The bolts will be inspected and, if necessary, replaced for free which should take about one hour.

There may be some options to help overcome the inconvenience of bringing your vehicle in for service, if needed. Contact your local MINI dealer to check what may be available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting miniusa.com/ol or by contacting MINI Customer Relations (see left side of page for contact info). **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if I have additional questions?

For the latest updates to this recall, please visit miniusa.com/recall. Should you have any questions about this recall, please contact your authorized MINI dealer. If you need additional assistance, please contact MINI Customer Relations.

Company
MINI, a division of BMW
of North America, LLC

BMW Group Company

Mailing Address
PO Box 1227
Westwood NJ 07675-
1227

Telephone
(866) 825-1525

Fax
(201) 930-8362

E-mail
MINI.Assistance@
askminiusa.com

Internet
miniusa.com

If your MINI dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

MINI, a division of BMW of North America, LLC