



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL



October 8, 2024

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Name»
«Address1»
«Address2»
«City», «Province» «PostalCode»

“This notice applies to your vehicle, «Unit»
VIN #«VIN»
Coach Serial #«CoachId»

Triple E Recreational Vehicles Recall CA#10616-1 NHTSA #24V705

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain 2024 Unity (All Models) and 2024 Wonder (All Models) motorhomes manufactured between June 3, 2024 and August 9, 2024

Description of Defect:

The Federal Compliance decal (CD-229) has the incorrect GVWR weight rating for KGs and LBs in the designated positions. If the retail owner were to overload the motorhome according to the GVWR rating to the increased KGs rating a possibility of poor handling or a tire failure could occur, causing a crash leading to injury or death.

To Have This Modification Performed:

The Federal Compliance decal is provided in this mailing, follow the SOP15910 enclosed to adhere the decal to the motorhome. The time needed to install the decal is about 10 minutes. If you choose to have this Recall performed by a service center other than your dealer, provide the new decal. The RV service center may require you to pay for work completed, submit the paid invoice along with receipt to recalls@tripleerv.com along with the signed return form enclosed.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#10616-1".

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.

If you no longer own this vehicle, please complete the return form stating "No Longer Own this Vehicle" or provide the new owners contact information and submitting to Customer Service at recalls@tripleerv.com

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures

Return Form
SOP15910