

IMPORTANT SAFETY RECALL PROGRAMA DE SEGURIDAD IMPORTANTE

- Your MY 2020 Nissan LEAF vehicle is subject to an open Safety Recall due to a risk of lithium-ion battery fire during Level 3 Quick Charging via the CHAdeMO connector.
- **Reminder: Until your vehicle is remedied, do NOT use Level 3 quick charging.**
- **Nissan has finalized the software remedy and is now ready to install it on your vehicle.** Your Nissan dealer will reprogram your vehicle's Lithium Battery Controller and Vehicle Control Module then perform a drive cycle and Diagnostic Trouble Code check to determine if battery replacement is required.
- **Please contact your Nissan dealer to schedule your FREE reprogram.**

OWNER NOTIFICATION NOTIFICACIÓN PROVISIONAL

NHTSA Recall 24V-700

This notice applies to your vehicle, [VIN].

May 27, 2026

Dear Nissan LEAF Owner:

This final notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2020 Model Year Nissan LEAF vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN above and on the inside of this notice.

Reason for Recall Motivo del Retiro

Your vehicle's lithium-ion battery may experience excessive lithium deposits within certain battery cells which could increase the electrical resistance and result in a fluctuation in the state of charge. While your vehicle is Level 3 quick charging, the increased electrical resistance could result in rapid heating of the battery. If quick charging continues, a battery fire may occur, increasing the risk of injury.

What Nissan Will Do Qué Hará Nissan

Nissan has finalized the software remedy and is now ready to install it on your vehicle. The new software incorporates logic to detect state of charge (SOC) fluctuations. If a SOC fluctuation is detected, the software will record a Diagnostic Trouble Code (DTC) and the following message "Service EV System Power reduced" will display on the vehicle's information display screen. If a SOC fluctuation is detected, the software prevents recharging or restarting the vehicle requiring a battery replacement.

Your Nissan dealer will reprogram the Lithium Battery Controller (LBC) and Vehicle Control Module (VCM) software. Once the reprogram is complete, the dealer will perform a drive cycle and Diagnostic Trouble Code check for the EV battery and take the appropriate action as described below:

- If there is no DTC for the EV battery, the dealer will fully recharge the EV battery and release the vehicle to you. Upon release of the vehicle, you may resume using Level 3 charging. The reprogramming process and DTC check should take approximately two (2) hours to complete, followed by time to charge the EV battery to 100%. However, depending upon the dealer's work schedule, your Nissan dealer may require additional time to perform the repair. This remedy will be conducted free of charge.
- If a particular DTC for the EV battery is detected, the vehicle cannot be operated without a battery replacement; however, battery supply is extremely limited. Where the dealer is unable to replace your battery, Nissan will contact you within 3 business days to initiate an offer to repurchase your vehicle for an amount that exceeds the Kelley Blue Book "private party" value. In the event a battery replacement can be provided, the repair may take up to four and a half (4.5) hours to complete, followed by additional time to charge the EV battery to 100%. This repair will be performed free of charge for parts and labor. Under either situation, Nissan will provide a complimentary rental vehicle for a limited period at no cost to you.

What You Should Do Qué Debes Hacer

Please contact your Nissan dealer at your earliest convenience to schedule your appointment to complete your free reprogram as soon as possible.

→ On the day of your appointment:

- **Arrive with your Nissan LEAF's battery as close to 100% charged as possible. If not, your Nissan dealer may require extra wait time to charge your vehicle's battery. Reminder: your vehicle is equipped with two charge ports as shown in the illustration below. Do NOT use the Level 3 quick charge port (CHAdEMO).**



For more information about the recall, please scan the code or visit <https://nissanna.my.salesforce-sites.com/recall?camp=R24B2>.

Para obtener más información sobre el retiro, por favor escanee el código o visite <https://nissanna.my.salesforce-sites.com/recall?camp=R24B2>.

If the dealer fails to or is unable to perform this recall service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no realiza o no puede realizar este servicio de campaña de revisión de forma gratuita, usted puede comunicarse con el Departamento Nacional de Asuntos del Consumidor de Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. El número gratuito es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.