



Hyundai Motor America  
P.O. Box 2704  
Huntington Beach, CA 92647

NHTSA Recall Number: 24V-691  
Hyundai Recall Number: 268  
(MM/DD/YYYY)

## IMPORTANT SAFETY RECALL

### Glove Compartment SRS Label

#### This is an important Safety Recall.

- **The recall remedy is available.** Enclosed within this letter is your Glove Compartment SRS label.
- If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at: **1-855-371-9460** or [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)

This notice applies to your 2025 Hyundai Tucson vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that **certain 2025 model year Tucson vehicles** fail to conform to Federal Motor Vehicle Safety Standard No. 208, "Occupant Crash Protection." Hyundai is initiating Safety Recall 268 to provide a new SRS label by first class mail. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

#### What is the problem?

The passenger-side Supplemental Restraint System ("SRS") glove compartment label was not installed on the glove compartment box in your vehicle. Without the SRS label, operators may be unaware of the increased risks that an air bag poses to an infant or child in the front seat, increasing the risk of injury to occupants.

#### What will Hyundai do?

Enclosed within this letter is your Glove Compartment SRS label. Additionally, you have the option to bring your vehicle to your Hyundai dealer to have the SRS label installed by a technician. The actual time required to perform this installation will take less than 30 minutes. This procedure will be performed at **NO CHARGE** to you.

#### What should you do?

Please read and understand the Glove Compartment SRS label included within this letter. However, no further action on your behalf is required.

#### Additional information

**If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.**

If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153) or go to [www.NHTSA.gov](http://www.NHTSA.gov).

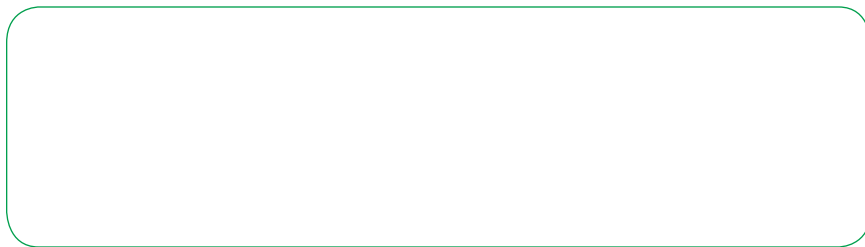
We urge your prompt attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit [www.hyundaiusa.com/campaignhome](http://www.hyundaiusa.com/campaignhome)
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

### No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

**W/LABEL용**

(미국)



**This Vehicle is Equipped with  
Advanced Air Bags**

**Even with Advanced Air Bags**

**Children can be killed or seriously injured by the air bag.**

**The back seat is the safest place for children.**

**Never put a rear-facing child seat in the front.**

**Always use seat belts and child restraints.**

**See owner's manual for more information about air bags.**

TO BE REMOVED BY OWNER ONLY