



201 14<sup>th</sup> Street  
Middlebury, IN 46540

**NHTSA Safety Recall 24V-687**

«RETAILNAME»  
«RETAILSTREET»  
«RETAILCITY» «RETAILSTATE» «RETAILZIPCODE»

## **IMPORTANT SAFETY RECALL**

**THIS NOTICE APPLIES TO YOUR VEHICLE.**

«ModelYear» Winnebago «Series» «Model» VIN: «VINNumber»

<Month Day, 2024>

Dear Winnebago Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Winnebago of Indiana has decided that a defect which relates to motor vehicle safety exists on certain 2024 and 2025 Access models. These vehicles were manufactured **February 13, 2024** through **June 11, 2024**.

### **REASON FOR THIS RECALL**

The vehicles subject to this recall may be built with incorrectly attached metal siding. This could potentially allow for the metal siding to become loose during transit, and in some cases, detach. The sidewall metal detaching during transit may increase the risk of a crash, property damage, or injury.

### **WHAT WE WILL DO**

On affected vehicles, Winnebago dealers will inspect and, if necessary, replace the metal siding. The time necessary to complete the inspection will be approximately 1 hour. Please allow additional time for the dealer if a repair is necessary and to process your vehicle. **This repair will be done at no charge to you.**

### **WHAT YOU SHOULD DO**

Please contact your selling or nearest Winnebago dealer immediately to schedule an appointment. To locate the nearest Winnebago of Indiana dealer, you can visit our website at [www.winnebago.com](http://www.winnebago.com) or call 574-825-5250. Winnebago dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle more efficient.

**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have previously paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Service by email at [retailwoi@wgo.net](mailto:retailwoi@wgo.net), by phone at (574) 825-5250, or write to Winnebago Customer Service 201 14<sup>th</sup> Street, Middlebury, Indiana 46540.

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Service by email at [retailwoi@wgo.net](mailto:retailwoi@wgo.net), by phone at (574) 825-5250, or write to Winnebago Customer Service, 201 14<sup>th</sup> Street, Middlebury, Indiana 46540.

**If you are the lessor of this vehicle**, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe you have not been able to have your vehicle remedied within a reasonable amount of time and without charge, please contact Winnebago of Indiana Customer Service at (574) 825-5250.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

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Winnebago of Indiana  
Middlebury, Indiana 46540

Enclosure