



2025 Rivian R1S
Steering Column Control Module
Missing Cruise Markings

NHTSA Recall No. 24V-686
Rivian Recall No. FSAM-1532

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that certain model year 2025 Rivian R1S vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 101, "Control and Displays." Our records show that you are the owner of a vehicle affected by this condition.

What is the problem?

Subject vehicles are equipped with a steering column control module (SCCM) that does not have identification provided for how to activate and deactivate each automatic vehicle speed system. If a driver does not know how to activate and/or deactivate the automatic vehicle speed system(s) of a vehicle due to the absence of proper system control identifications, they may not be able to properly control the speed of the vehicle which can cause a vehicle crash.

What will Rivian do?

Rivian will inspect the SCCM and, if the markings are not present, replace the component with one that has the correct markings, free of charge.

What should you do?

You should already have received a call from Rivian Service Support to schedule your recall service appointment. If for some reason you do not already have an appointment, please call 1-855-748-4265 to schedule the recall service repair with your Rivian Service Center immediately. The estimated recall service time should take about half an hour to complete, please plan accordingly.

If you have further questions, please call Rivian Service Support at 1-855-748-4265. For additional information, please visit our Support Center. <https://rivian.com/support/article/recall-information>



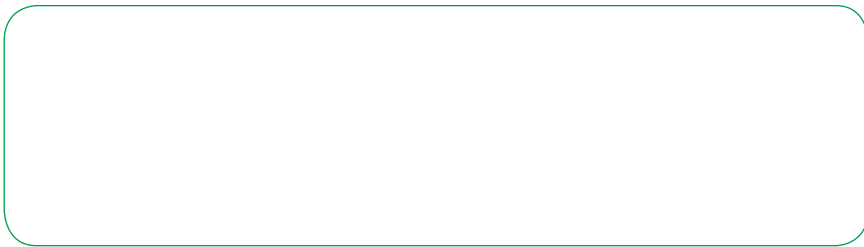
Do you have other questions?

If you have further questions or if you no longer own this vehicle, please call Rivian Service Support at 1-855-748-4265. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Rivian has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit www.safercar.gov.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Rivian



Federal law requires any lessor who receives this notification pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.