



IMPORTANT SAFETY RECALL INFORMATION

October 16, 2024

NHTSA Recall #: 24V-679
Maserati Campaign#: 749

<<First>> <<Last>>
<<ADD1>>
<<ADD2>>
<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, <<Vehicle Identification Number>>:

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA) have decided that a defect which relates to motor vehicle safety exists in some 2024 Model Year GranTurismo and GranCabrio vehicles. These vehicles may have been built with Body Control Module (BCM) software indicating an incorrect fuel level displayed on the instrument panel cluster. As a result, the driver may be unaware of how much fuel is in the tank and run out of fuel and stall while driving, which can cause a vehicle crash without prior warning.

MNA will repair your vehicle^[1] free of charge. To do this, your Maserati Dealer will reflash the BCM software. The estimated repair time is approximately 0.2 hours. In addition, your Maserati Dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which will require additional time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your Maserati dealer.

We apologize for any inconvenience this may cause you. Thank you for your attention to this important matter.

Sincerely,

Maserati Technical Safety and Regulatory Compliance

[1] If you no longer own this vehicle, please help us update our records. Call the Maserati North America Inc. Customer Care Center at 1-877-696-2737 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to [nhtsa.gov](https://www.nhtsa.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: Maserati Customer Care Assistance, 800 Chrysler Drive, Auburn Hills, MI 48326.

[4] Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days. If you no longer own this vehicle or your address has changed, please complete the enclosed prepaid yellow card, and return it to Maserati North America, Inc.