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IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 

September 25th, 2024
Harley-Davidson Recall No. 0186
NHTSA Recall No. 24V672

Dear Harley-Davidson® Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2024 Center-Cooled Touring motorcycles. We are notifying you because our records indicate that you may own one of these motorcycles.

What is the Issue?

The regulator output wire (red wire) may rub on the front corner of the crankcase. Over time, the wire insulation may wear, exposing the wire and potentially causing a short to ground. If this occurs, the 60-amp main fuse may open, resulting in a loss of propulsion, combined with a loss of all electrical power, without prior indication to the rider. The unexpected loss of propulsion combined with the loss of all electrical power while in motion, without the ability to restart, may increase the risk of a crash.

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer and schedule an appointment to have the remedy performed. All vehicles will have a secondary retention strap installed to ensure proper wire routing. In the unlikely event that wiring damage is found, a recall kit consisting of a wire harness extension will be installed to replace the damaged wiring harness prior to the installation of the secondary retention. Recall kits will begin shipping the week of October 14, 2024. The repair will be performed at no cost to you and should take between 20-70 minutes.

However, due to scheduling and recall kit availability, the dealer may require your motorcycle for a longer period. Once the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days

What If You Have Additional Questions or Concerns?

For more information regarding eligibility, or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If your dealer fails or is unable to remedy this defect in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0186