

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 24V-669
Transport Canada Recall # 2024-529
Tiffin Recall # TIF-142

November 7, 2025

Allegro Bay Truss Reinforcement

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022, 2023, 2024 and 2025 Allegro Bay Motorhomes that were built between September 14, 2021, through June 18, 2024.**

On certain motorhomes, the trusses for the subframe of the motorhome were manufactured using 18-gauge steel which is insufficient for the weight of the motorhome. If a truss were to collapse, there is the possibility that the electrical wiring could be damaged. Damaged electrical wiring could increase the risk of a fire.

Tiffin Motorhomes will have subframe of the motorhome inspected and reinforced as needed. Tiffin Motorhomes will also inspect the electrical wiring and hydraulic system, and repair as needed.

A list of Tiffin Motorhomes authorized dealers is available by emailing service@tiffinmotorhomes.com (please list "TIF-142" in the subject line of your email) or by phone at 256-356-0261. Please allow 8 hours of time to complete this repair. This work will be completed at no charge to you, the owner.

The preferred location for this repair is the Bob Tiffin Service Center (BTSC) in Red Bay, Alabama. To schedule an appointment to have the recall performed at BTSC please email mark.emerson@tiffinmotorhomes.com and in the subject line, include "TIF-142". You can also contact BTSC by phone at 256-356-0261.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice lists who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department