

IMPORTANT SAFETY RECALL

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed **FREE OF CHARGE** to you

October 25, 2024

This notice applies to your vehicle:

WPOAA2Y18R

Certain 2024 Model Year Porsche Taycan Vehicles
Porsche Recall ARB4 / NHTSA ID 24V-654

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This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2024 Porsche Taycan vehicles.

What is the issue?

Porsche recently determined that in certain Taycan vehicles, the headlight control module software installed in the vehicles was intended for the EU market and may not comply with US market requirements. This affects the parking lamp performance specifically when the parking lamps are on and turn signals are activated. There is no loss of low beam, high beam, turn signal, or hazard functionality.

What will Porsche do?

To remedy this issue, Porsche will reprogram the headlight control unit **at no charge to you**. The remedy will take approximately one hour to complete, but it may be necessary to make your vehicle available to your Porsche Center for a longer period of time. Your Porsche Center will arrange for alternate transportation if necessary.

What should you do?

The remedy for this Recall is available now and can be carried out at your preferred Porsche Center.

Please contact any authorized Porsche Center to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation if necessary.

To find your nearest authorized Porsche Center, visit: <https://www.porsche.com/usa/dealersearch/>

This is an Important Safety Recall.

This recall will be carried out **at no expense to you**. If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact customer support as instructed below.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

If you require any assistance or have any questions, please call 1-800-PORSCHE or email customersupport@porsche.com.

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

Porsche Cars North America, Inc.