



IMPORTANT SAFETY RECALL

2024MY CX-30, 2024MY Mazda3, 2025MY CX-50 – Forward Sensing Camera (FSC) Mode Setting Concern

Safety Recall 6824H - NHTSA Campaign Number 24V-649

September 2024

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2024MY CX-30 and 2024MY Mazda3 vehicles produced from July 10, 2024 through July 23, 2024 and certain 2025MY CX-50 vehicles produced from July 26, 2024 through July 29, 2024. If you receive this notice, your vehicle is included in this recall.

What is the problem?

Concern Outline: On certain subject vehicles, the mode setting was not properly set in the Forward Sensing Camera (FSC) which may cause the following to occur:

- High Beam Control (HBC) system will not automatically adjust headlights from high beam to low beam with approaching vehicles. This condition is not compliant with the requirements specified in the Federal Motor Vehicle Safety Standard (FMVSS) No. 108; Lamps, reflective devices, and associated equipment.
- Smart Brake Support (SBS) will not activate braking to prevent a front-end collision. The inoperative SBS system can increase the risk of crash and injuries.
- Lane-keep Assist System (LAS) will not activate to maintain vehicle positioning within roadway lanes.

What will Mazda do?

Protect What Is Important To You

Your Mazda dealer will inspect your vehicle to determine if the FSC functions normally and if necessary, replace the affected FSC with a new one. The inspection and repair will be performed at no cost to you.

How long will the repair take?

It will take approximately one hour to complete the inspection and repair; however, your Mazda dealer may need your vehicle for a longer period of time. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Please schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle inspected and/repared as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, please visit our website www.mazdausa.com/owners or you can search and make an appointment on the MyMazda App. If you cannot locate a dealer, please contact our Customer Experience Center at (800) 222-5500, option #6.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the Information Change Card in the postage paid envelope as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please visit our website www.mazdausa.com/owners or call our Customer Experience Center toll free at (800) 222-5500, option #6. If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

Important Information

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also make an appointment for repairs or sign up for recall notifications in the MyMazda app on your smartphone. Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*