

The Aluminum Trailer Company  
751 N. Tomahawk Trail P.O. Box 396  
Nappanee, IN 46550  
(877) 441-2440

August 26, 2024

RE: **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle,  
Vin# \_\_\_\_\_  
The Aluminum Trailer Company

Dear: Customer

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Aluminum Trailer Company (ATC) has decided that a defect, which relates to motor vehicle safety, exists in certain 2021-2023 Commercial Office trailers equipped with CK7G generator models with serial numbers C01288 - C01587 that were manufactured by ATC in 2022.

**! Important!**

- Your Trailer is being recalled.
- You should immediately stop use of the affected generator.

**Why Is a Recall Being Conducted?**

If the trailer specified has a CK Power generator with a serial number in the range of C01288 – C01587 it may contain a defect with the muffler and exhaust system that could impact product performance and potentially pose safety concerns. Specifically, CK Power has determined that, on some CK7G units, the insulated exhaust port outlet to the exhaust muffler inlet pipe may degrade over-time and prematurely fail under certain operating conditions. Such failure may present concerns regarding damage to component parts as well as increasing the risk of a fire .

Our records indicate that you purchased model: \_\_\_\_\_

**VIN#** \_\_\_\_\_; from Dealer: \_\_\_\_\_. On \_\_\_\_\_

If you are still the current owner of the trailer, we need your help to make arrangements to inspect this trailer.

## **What We Will Do**

ATC will coordinate with CK Power in the repair of your generator. CK Power will provide work instructions to inspect and replace the gaskets and muffler as necessary. CK Power will supply the required parts kit and work instructions for the repair. The remedy will take approximately 30 minutes to complete.

## **What You Should Do**

Please immediately stop using the specified unit. The specified unit should not be further used until the inspection, removal, and installation steps have been completed.

Please contact Customer Support at The Aluminum Trailer Company by mail, P.O. Box 396 Nappanee, IN 46550; by phone (877) 441-2440, or electronic mail [customersupport@atctrailers.com](mailto:customersupport@atctrailers.com). Or you may contact CK Power directly Phone: (314) 868-8620 or Email: [productsupport@ckpower.com](mailto:productsupport@ckpower.com). We will then make arrangements to refer you to the closest dealer to make the required repairs.

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Customer Support above.

If you are a lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## **What if you no longer own the trailer**

If you have sold or traded your trailer, please let us know by contacting customer support by phone (877) 441-2440 or electronic mail [customersupport@atctrailers.com](mailto:customersupport@atctrailers.com) or via the link on [atctrailers.com](http://atctrailers.com) website.

After contacting the ATC customer support number, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that ATC has failed or is unable to remedy the defect or noncompliance without charge.

We take great pride in the quality and safety of our products. Your participation in this process helps us achieve our goal of continuing to provide our customers with many more years of safe travel trailer use. We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,  
*The Aluminum Trailer Company*