



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,
NHTSA Recall No. 24V-631

November 13, 2024

Re: Safety Recall 24V631 – Emergency Exit Labeling
Model Year / Vehicle Affected: 2022-2024 Endera School Bus Vehicles

Dear Endera Customer,

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

Endera Motors has decided that certain 2022-2024 Endera School Bus vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 217, "*Bus Emergency Exits and Window Retention and Release*". Our records indicate that your vehicle(s) listed on page 3 may be included in this recall action.

WHY DOES MY VEHICLE NEED REPAIRS?

The 2022-2024 Endera School Bus does not comply with FMVSS 217 "*Emergency Exit & Labeling Instructions*" requirements. The emergency exit instructions on the driver's side exit door failed to meet the font height requirement of 1 cm, measured at 0.35 cm, increasing the risk of injury during an emergency egress situation.

WHAT WILL YOUR DEALER DO?

Your dealer will repair the defect, free of charge. The repair is to remove the current label and replace it with a compliant label. The repair should take approximately 30 minutes to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

WHAT SHOULD YOU DO?

Please contact your local authorized dealer and schedule an appointment for your free repair as soon as possible. To find your nearest dealer, visit enderamotors.com, or contact us at warranty@enderacorp.com

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact waranty@enderacorp.com

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online at enderamotors.com or by mail to Endera Motors 804 N Pratt St. Ottawa OH 45875.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please contact us at warranty@enderacorp.com and let us know.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Endera Motors, LLC
419-523-3593